



MAP Multi-Agency
Partnership BC
Working Together for Refugee Claimants

MAP Member Agency News

MAP Bulletin # 165 – Hasta luego edition!!

April 26, 2023

Dear MAP members,

How are you doing? Surviving the pandemic and the many upheavals in the refugee claimant sector this is a question we will keep on asking, while providing support through MAP meetings. We will keep you up to date with any changes to refugee claimant services as they happen - and if you have information that you would like to share with MAP please email info@mapbc.org.

MAP NEWS!



MAP BC Meeting April 20 with UNHCR Representative to Canada: Rema Jamous Imseis and Dr Efrat Arbel to discuss the International and National impacts of the extension to the STCA. What a great meeting for me to bow out on! Thank you everyone it has been a huge pleasure to serve you these past 5+ years – but we will stay in touch!

MAP Bulletins in May

Because of the handover of responsibilities at MAP going on bulletins will be restricted to the following dates: **May 3, 17, 31**

Please send your items for inclusion with this date in mind!

Thank you for all you are doing to support vulnerable refugee claimants

Thank Lam, Sireen El Nashar and Jenny Moss, MAP Executive

MAP ANNOUNCEMENTS!!

*On behalf of the MAP Executive, MAP Advisory Council and Membership it is with great pleasure that we announce MAP's new **Community Engagement Director: Katya Avalos***

Katya will start on Monday May 1 when she will be stepping into the role over the next few weeks. Please allow her time and patience to reply to your emails and calls!

Katya comes with a wealth of personal and professional experience and a passion to work for change for refugee claimants – Welcome Katya!



Katya addressing MAP after the announcement
Thursday April 20.

And also!!!

*We would like to announce that Sara Maria Lopez (VAST) has been acclaimed as new **MAP BC Co-chair** to follow Thanh Lam when she steps down this June. Sara brings knowledge and experience from the mental health perspective at VAST to the position at MAP as well as having personal experience of the refugee claimant journey herself. **We are all grateful to have you join MAP as Co-chair Sara!***





Dear Counsel,

Many Immigration and Refugee Board of Canada (IRB) employees are currently in a legal strike position, including Refugee Protection Division (RPD) Members and Registry employees. In the event of a labour disruption, certain services may be affected.

Services partially or fully disrupted

In the event of a labour disruption, like most Government of Canada services, some IRB processes may be impacted:

- hearings (other than detention reviews) may be delayed or may not take place
- processing of files may be delayed

You should expect delays with:

- responses to phone, fax or email inquiries
- receiving mail or documents

Hearings

If your hearing will not be proceeding on the scheduled hearing date, the IRB will contact all parties, in advance, to cancel your hearing. Cancelled hearings will be rescheduled at a later date.

If you have a hearing scheduled before the IRB, and you have not been informed of a change, you should appear for your hearing at the scheduled time and location. This applies to virtual, hybrid, and in-person hearings.

If your hearing does not start immediately, please allow 30 minutes to elapse from the hearing start time that is listed on your Notice to Appear. While we will do everything we can to minimize delays, the labour disruption could impact hearing start times. If your hearing has not begun after 30 minutes, you may leave the hearing. The IRB will contact all parties as soon as possible to reschedule your hearing.

As we learn more about a possible labour disruption, we will be updating the information on our [web page](#).

News

Highlights:

Refugee
claimant-
related articles
from Canada
and around the
world

April 26, 2023

Please see a list of interesting articles about refugee claimant issues gathered by MAP from across Canada and around the world ([PDF attached](#))

*Thanks to Journey Home's **Barry Growe** for his research and compilation:*

[How federal workers strike impacts immigration services](#)

Law 360

April 25

[Canada to support Sudanese nationals with new immigration measures](#)

Reuters

April 24

[Managing asylum claims in a federal system with lessons from Germany](#)

Policy Options

March 14

['Closing Roxham Road will lead refugees to use smuggling networks'](#)

Calgary Herald

April 12

[Saskatchewan to stop holding immigration detainees without criminal charges](#)

CBC

April 18

[An emergency in the making: ending pandemic pre-natal health care for the uninsured](#)

Longwoods

April 16

[Over 30,000 Afghans have arrived in Canada, but 'significant challenges remain'](#)

Global News

April 12

[Mosque steps up for refugees arriving in Niagara Falls](#)

Niagara Falls Review

April 14



Notice from Canadian Council for Refugees concerning claimant backlog (April 26)

IRCC is currently helping the Canada Border Services Agency (CBSA) with the backlog of deferred eligibility interviews. Some people who have already rescheduled their appointment with a CBSA office outside of Quebec have also been contacted by IRCC with an appointment in Montreal.

If you are working with anyone in this situation (i.e. two appointments), please let me know if you need assistance. In some cases, CCR has been able to arrange for the IRCC appointment to be cancelled, and we have asked for contact information so that it is easier for others to do so.

Jenny Jeanes (jeanes@actionr.org)

STCA NEWS AND UPDATES – NEXT 3 PAGES

Extension to the Safe Third Country Agreement - Here is the regulatory amendment + accompanying text recently published in the Canada Gazette:

<https://www.gazette.gc.ca/rp-pr/p2/2023/2023-04-12/html/sor-dors58-eng.html>

Voici le règlement modifié ainsi que le texte qui l'accompagne tel que publié dans la Gazette du Canada :

<https://www.gazette.gc.ca/rp-pr/p2/2023/2023-04-12/html/sor-dors58-fra.html>

Exemptions to the Safe Third Country Agreement (extension)

Here's the link to the Exemptions Guide FCJ Refugee Centre shared:
<https://www.fcjrefugeecentre.org/stca-refugee-claimant-documents/>

Please share with your colleagues.

The resource is available in 3 languages: English, French and Spanish; There is a multilingual version, which includes the three languages,

The content is divided as follows:

1. Exceptions
2. Family member exceptions
3. sample of refugee protection claimant document "ELIGIBLE"
4. sample of refugee protection claimant document "INELEGIBLE"

If you have any questions, please feel free to contact us any time.

Thank you

Carolina Teves
FCJ Refugee Centre

cteves@FCJREFUGEECENTRE.ORG



The **CCR** is organizing a meeting to **brainstorm actions to protest the Safe Third Country Agreement (STCA)** on Thursday, May 4.

At the recent meeting of the Inland Protection Working Group participants were of course deeply concerned about the expansion of the STCA but energized to hear about plans for a 3 day walk from Montreal to Roxham Road scheduled for June 17-19.

People at the meeting were already starting to think about actions that they could take locally over the same period, whether some kind of walk or another activity to voice opposition to the STCA.

In this meeting, participants will be able to:

- Hear about plans for the Montreal to Roxham Road walk
- Brainstorm and network on actions that could be organized across Canada

Feel free to share this information in your networks and with everyone who may be interested in participating.

REGISTER

Thursday May 4
11 am PST
Online

ÉCHATE UN TAGO

3-6 PM

CENAS PARA TRABAJADORES MIGRANTES CADA ÚLTIMO DOMINGO DE MES

ABRIL 30, MAYO 28, JUNIO 25 (DIA DEL PADRE) | 2023
JULIO 30, AGOSTO 27, SEPTIEMBRE 24

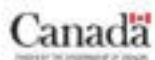
RIFAS, REGALOS, TRÁMITES DE IMPUESTOS, TARJETA MÉDICA, PATERNIDAD, PERMISO DE TRABAJO ABIERTO, ETC.

LUGAR:
SKWAH HALL, 619 WELLINGTON AVE. CHILLIWACK



MÁS INFORMACIÓN:

604-754-3419 || 778-683-3419 || 778-791-3419
INFO@dignidadmigrantesociety.org



FB: DIGNIDADMIGRANTESOCIETY || INSTAGRAM: @DIGNIDADMIGRANTE

Dignidad
Migrante
Society

Monthly dinners
for migrant
workers

Posters also
attached



ÉCHATE UN TAGO

3-6 PM

CENAS PARA TRABAJADORES MIGRANTES CADA PRIMER DOMINGO DE MES

MAYO 7, JUNIO 4, JULIO 2, AGOSTO 6, SEPTIEMBRE 3 OCTUBRE 1 | 2023

INFORMACIÓN, RIFAS, REGALOS, TRÁMITES DE IMPUESTOS, TARJETA MÉDICA, PATERNIDAD, PERMISO TRABAJO ABIERTO, ETC.

LUGAR:
13455-76 AVENUE, SURREY, BC.



MÁS INFORMACIÓN:

604-754-3419 || 778-683-3419 || 778-791-3419
INFO@dignidadmigrantesociety.org



FB: DIGNIDADMIGRANTESOCIETY || INSTAGRAM: @DIGNIDADMIGRANTE



YOUTH EMPLOYMENT PROGRAM

"A FREE PROGRAM FOR
UNEMPLOYED YOUTH AGES 16-30"

11 WEEK PAID PROGRAM
3 WEEKS IN-CLASS/ONLINE
8 WEEKS WORK PLACEMENT

COME & JOIN!
ONLINE INFO SESSION
MAY 2ND, 2023
10-11 A.M.

Requirements: Canadian citizen, permanent resident or protected person legally eligible to work in Canada, not participating in another federally funded job program

PRE-
EMPLOYMENT
SKILLS

JOB SEARCH
STRATEGIES &
SUPPORT

SHORT-TERM
CERTIFICATES
& TRAINING

For more details:

caseworker@burnabynh.ca

or call 236-858-4979

www.burnabynh.ca

Next Session starts

May 15th, 2023



Funded by the
Government
of Canada

Financed par le
gouvernement
du Canada

Canada

The BNH is running a YOUTH EMPLOYMENT PROGRAM. We are now recruiting participants for the new cohort. We have scheduled our Information Sessions on:

Dates: May 2, 2023

Time: 10:00 – 11:00 a.m.

Venue: Via Zoom

2 pages

Our next cohort starts on May 15, 2023. (Tentative schedule)

Requirement include:

- A young adult between the ages of 16 and 30
- A Canadian citizen, permanent resident or protected person as defined by the Immigration and Refugee Protection Act
- Legally entitled to work in Canada
- Unemployed or precariously employed (working less than 20 hours/week, or working casually)
- Not a full-time student
- Not participating in another similar government-funded program
- A resident of Metro Vancouver Area

This is a 11-week paid program that combines life skills and employability skills with certification in numerous areas.

Participants will have 3 weeks pre-employment preparation (online and in person) through group-based workshops and one-to-one career planning, employment counselling, mentoring and coaching to prepare for their work experience.

This will be followed by an 8-week work experience in the vocation of their choosing. They will be supported by both the Program Coordinator and a Case Worker in finding the right fit for each individual.

Other benefits for the participants to help set them up on a successful track will be:

- Transportation support, counselling support
- First Aid, FoodSafe, High Five Certifications + additional Certification and Training: \$1000/youth (Serving-it-Right, SuperHost, Forklift, Security Guard as needed)
- Breakfast/snacks
- \$500 completion bonus

If you find your friends or clients interested in this program, you can send the above information to them, or ask them to contact me directly at 236-858-4979 or by email caseworker@burnabynh.ca . Many thanks for your attention.

Debby Wong

Youth Employment Caseworker

Posters attached also



The poster features a green and white color scheme. At the top, there is a logo for 'Burnaby New Richmond House' and an illustration of a diverse group of young people. The main title 'YOUTH EMPLOYMENT PROGRAM' is in large, bold, blue letters. Below it, the text reads: 'Looking for a full-time job? Get paid as you gain new employability skills and find a job that you like. Transportation supports provided.' The poster is divided into two main columns. The left column has a green background and contains sections for 'ELIGIBILITY' and 'KEY SKILLS'. The right column has a white background and contains 'PROGRAM HIGHLIGHTS' and 'APPLY ONLINE'. At the bottom, there is a QR code and logos for the Government of Canada and the Canadian flag.

YOUTH EMPLOYMENT PROGRAM

Looking for a full-time job?
Get paid as you gain new employability skills and find a job that you like.
Transportation supports provided.

ELIGIBILITY

- Youth aged 16 - 30
- Canadian Citizen, Permanent Resident or Refugee
- Permanent SIN legally entitled to work in Canada
- Not participating in another government-funded program
- Not a full-time student
- Unemployed or working under less than 20 hours per week
- Resident of Metro Vancouver
- Adequate English Level

KEY SKILLS

- Pre-employment skill ●●●●●
- Job searching strategies & support ●●●●●
- Short-term certificate & training ●●●●●

PROGRAM HIGHLIGHTS

Starting on May 15th 2023

- 3 weeks of PAID online & in-person workshops (from 9:30am-3:00pm) (Mon-Fri): resume writing, interview & job search skills, workers' rights, communication skills, financial literacy and more!
- 8 weeks of PAID full-time work placement
- 1-1 support and employment coaching

APPLY ONLINE

Funded by the Government of Canada | Financé par le gouvernement du Canada | Canada

ENGLISH CONVERSATION CLUB

For all newcomers, permanent residents, refugee claimants and naturalized citizens.

6 MONDAYS, 10:00 AM - 12:00PM
APRIL 24, MAY 1, 8, 15, 29
& JUNE 5, 2023

IN-PERSON @2131 RENFREW ST. VANCOUVER

FREE child-minding & refreshments are available.



Contact **Maysa** to register:
236-688-6297
maysa@froghollow.bc.ca

Funded by / Financé par:



WelcomeBC



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada

Join us to make friends,
have fun & practise English

WeAce

English Support Program

Work, Engagement, Awareness and Career Enrichment

FREE Childminding is available!!



Topics:

- Canadian Workplace Environment
- Personal and Career Management
- Workplace Communications
- Clients and Customers

You'll learn:

- Common workplace interactions
- Implied meanings in conversations and understanding body language
- Important personal management habits
- Dealing with complaints
- Giving presentations, creating oral summaries and writing workplace email

6 Fridays
Drop-in, 10 am - 12 pm
April 28,
May 12, 19 & 26
June 9 & 16

In-person, Suite 304,
2800 East 1st Avenue,
Vancouver

Registration:



Scan QR code to fill out the form

or contact **LUCELLE** at
lucelle@froghollow.bc.ca /
604-251-1225

Eligibility:

CLB 3 and above
Permanent residence holders, convention refugees, protected persons, naturalized citizens, refugee claimants or work permit holders

Funded by / Financé par:



WelcomeBC



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada



SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: www.southvan.org

Welcome Bienvenue Chào mừng Quý Vị Bienvenidos 환영합니다

South Asian PT Settlement Counsellor
Internal/External Job Posting Full-Time

South Vancouver Neighbourhood House (SVNH) is located on the unceded, occupied, ancestral and traditional homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish) and Salilw'atə/Səlilwətuθ (Tsleil'Waututh) Nations. We recognize the vast cultural diversity of Indigenous people and acknowledge the heterogeneity of their opinions, representation, needs and desires. We dedicate ourselves to walking in solidarity beside our Coast Salish neighbors and South Vancouver community members as we work collectively towards community building.

South Vancouver Neighbourhood House is looking for an experienced and trauma-informed South Asian speaking Settlement Counsellor. This part-time position will focus on supporting newcomers to Canada. This includes social group programs, volunteer programs, employment and/or academic support services, drop-in community connection programs, special events and workshops, as well as one-on-one support. This position is part of SVNH's settlement team, which will liaise with IRCC eligible clients with the intention of providing a full range of settlement, adaptation, service support, resources, and referrals to promote self-advocacy and full participation for newcomers in Canadian Society.

Duties and Responsibilities:

- Identify clients' settlement needs and goals to create settlement plans, case manage, one-to-one para-counselling or crisis counselling, and ongoingly assess newcomer clients.
- Provide group social programming for displaced and newcomer to ensure they have a safe space to be connect to the community, build friendships, and seek resources/referrals for mental health, employment, physical health and/or recreation as needed.
- Plan, organize, facilitate group volunteer and social-emotional engagement opportunities.
- Outreach and recruit for programs via presentations, community events, and meetings with service providers.
- Prepare and create events and program flyers, posters, and brochures.
- Connect newcomer to community organizations and service agencies.
- Collaborate and network with groups, employment supports, language training services, agencies, schools and government departments and other stakeholders currently working with immigrant communities to discuss issues and trends, co-facilitate programs, and develop new initiatives to meet clients needs.
- Evaluate and keep records of client profiles and key statistics including input into government required iCare database system, including intake forms, narrative, and statistical reports.
- Apply for grants to enhance settlement programs.
- Support the development of newcomer in the Canadian multi-cultural context.
- Maintain information and support resources.
- Adheres to confidentiality and privacy policies.
- Promote SVNH programs and services.

JOB POSTINGS FROM SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

1. South Asian PT Settlement Counselor
2. Ukrainian Settlement Counselor

Posters also attached



SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: www.southvan.org

Welcome Bienvenue Chào mừng Quý Vị Bienvenidos 환영합니다

Ukrainian-speaking Settlement Counsellor
Internal/External Job Posting Full-Time

South Vancouver Neighbourhood House (SVNH) is located on the unceded, occupied, ancestral and traditional homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish) and Salilw'atə/Səlilwətuθ (Tsleil'Waututh) Nations. We recognize the vast cultural diversity of Indigenous people and acknowledge the heterogeneity of their opinions, representation, needs and desires. We dedicate ourselves to walking in solidarity beside our Coast Salish neighbors and South Vancouver community members as we work collectively towards community building.

South Vancouver Neighbourhood House is looking for an experienced and trauma-informed Ukrainian speaking Settlement Counsellor. This full-time position will focus on supporting Ukrainian refugees and vulnerable newcomers to Canada. This includes social group programs, volunteer programs, employment and/or academic support services, drop-in community connection programs, special events and workshops, as well as one-on-one support. This position is part of SVNH's settlement team, which will liaise with IRCC eligible clients with the intention of providing a full range of settlement, adaptation, service support, resources, and referrals to promote self-advocacy and full participation for newcomers in Canadian Society.

Duties and Responsibilities:

- Identify clients' settlement needs and goals to create settlement plans, case manage, one-to-one para-counsel or crisis counsel, and ongoingly assess newcomer clients.
- Provide group social programming for displaced and newcomer Ukrainians to ensure they have a safe space to be connect to the community, build friendships, and seek resources/referrals for mental health, employment, physical health and/or recreation as needed.
- Plan, organize, facilitate group volunteer and social-emotional engagement opportunities.
- Outreach and recruit for programs via presentations, community events, and meetings with service providers.
- Prepare and create events and program flyers, posters, and brochures.
- Connect newcomer & displaced Ukrainians to community organizations and service agencies.
- Collaborate and network with groups, employment supports, language training services, agencies, schools and government departments and other stakeholders currently working with immigrant communities to discuss issues and trends, co-facilitate programs, and develop new initiatives to meet clients needs.
- Evaluate and keep records of client profiles and key statistics including input into government required iCare database system, including intake forms, narrative, and statistical reports.
- Apply for grants to enhance settlement programs.
- Support the development of newcomer & displaced Ukrainians in the Canadian multi-cultural context.
- Maintain information and support resources.

Building Better Neighbourhoods Together Since 1977



Building Better Neighbourhoods Together Since 1977



[View newsletter in browser](#)



Cross-Cultural Mental Health: Research and Practice

Date: May 5

Time: 8:45am to 1:00pm

Location: New SFU Surrey Campus

Learn, share and network with researchers, practitioners and students interested in improving the cultural safety and relevance of evidence-informed mental health practices.

The keynote presentation will be given by Dr. Farooq Naeem on Culturally Adapted Cognitive Behavioural Therapy for Canadians of South Asian origin.

--> [Learn More and Register](#)

White Rock Drug Alert

Light purple crystals sold in capsules as MDA and/or MDMA have tested positive for fentanyl and benzodiazepines in White Rock.

For more information, including messages for your patients who may use drugs, click the link below.

--> [Print drug alert poster](#)

--> [View Memo](#)

Job Opportunities!



Would you like to use your gifts and skills to help create a caring community for newly arriving refugee claimants?

Join us in our vision to create a society where all refugees experience hope and belonging as they engage in meaningful participation in their community and flourish in all aspects of life.

or **Who do you know that would flourish in one of these positions?** Please pass on this email to them.

HOW TO APPLY: Review the available positions below. If interested, send a resume along with a cover letter that describes why you are the ideal candidate for the job. [Email us](#) your application and please reference the position in the subject line.

[FULL TIME PROPERTY SUPERVISOR](#)

[PART TIME HOUSE HOST](#)

[SETTLEMENT CASEWORKER – MEANWHILE SPACES](#)

[SEND US YOUR JOB APPLICATION](#)



AMSSA has released three infographics pertaining to the census, diversity, and migration within B.C. and the rest of Canada.

This release includes the following infographics:

2022 Annual Report to Parliament on Immigration – A snapshot of immigration to Canada in 2021

Every year, Immigration, Refugee, Citizenship Canada (IRCC) releases a report to parliament detailing key information and highlights of immigration to Canada. Here is a brief snapshot of the highlights of this year's report.



Statistics Canada and Business Vancouver present Mobility and Migration across B.C. and Canada in 2021

2021 proved to be a record-breaking year for migration both in B.C. and across Canada. Here is a glimpse of the key mobility and migration trends that emerged in 2021 as well as the expected immigration levels for the next few years.

2021 Canadian Census – A look at religious and ethnic diversity in Canada

The 2021 Census was unlike its predecessors in many ways. The most prominent change was the way in which ethnic and cultural origin data was collected. Although these changes make it unsuitable for comparison against previous census, the 2021 Census nevertheless provides an opportunity for people to represent their unique identity far more than ever before. This infographic offers a at the religious and ethnic diversity present in Canada.

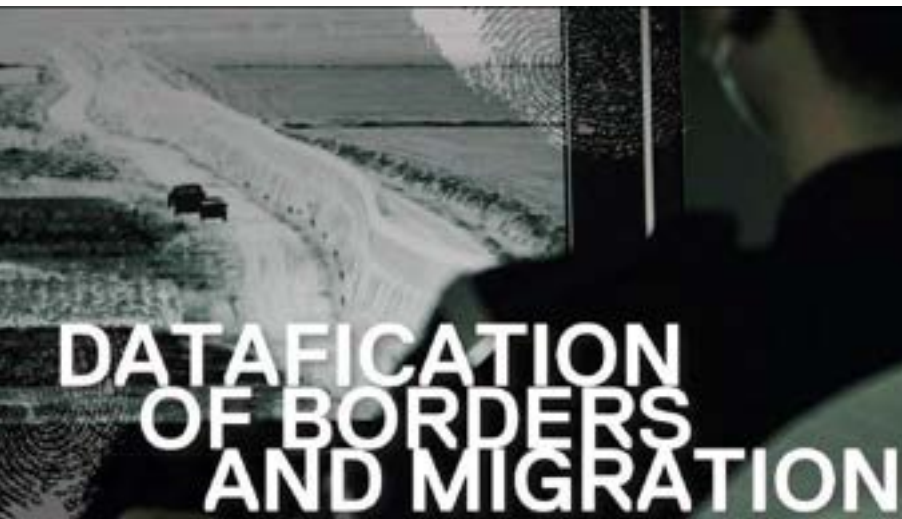
The three infographics can be viewed and accessed [here](#).

Datafication of borders and migration

May 25, 2023, 9:30 AM - 4:15 PM EDT

Hybrid (in person at CERC Migration office/online via Zoom)

Join co-conveners CERC Migration, Tampere University and Utrecht University for a workshop on digital technologies and datafied systems which are increasingly used to surveil, control and manage migration, shifting the balance in the humanitarianism-securitization nexus.



Presenters include:

- **Philippe M. Frowd**, University Ottawa, **Myria Georgiou**, London School of Economics/Political Science, **Rob Heynen**, York Univ
- **Sergio F. Juárez**, Loyola Marymount University, **Michael Lechuga**, University of New Mexico, **Nicholas Lee-Scott**, Independent
- **Daniel Leix Palumbo**, University of Groningen, **Alphoncina Lyamuya**, University of Southern California, **Benjamin J. Muller**, King's University College at Western University, **Philipp Seufferling**, London School of Economics and Political Science
- **Saguna Shankar**, University of British Columbia, **Rine Vieth**, Independent, **Saskia Witteborn**, Chinese University of Hong Kong
- Co-convenors:
 - Younes Ahouga**, CERC Migration
 - **Koen Leurs**, Utrecht University
 - **Lucia Nalbandian**, CERC Migration and University of Toronto
 - **Kaarina Nikunen**, Tampere University
 - **Anna Triandafyllidou**, CERC Migration

[REGISTER](#)



Refugee Research Network

- RRN Research Digest - April 20, 2023

[Read Digest on RRN Website](#)

The RRN digest is issued bi-weekly to highlight the latest academic and non-academic resources on Refugees and forced migrants. We encourage readers to [email us](#) any articles, reports, or research related to refugee/forced migration studies to be considered in the forthcoming editions. Open-access versions are always a preference

Message from CBSA:

Dear Stakeholders,

We recognize the importance of engaging early and often with external stakeholders as we continue to implement refugee processing modernization initiatives at the CBSA. Our goal is to eliminate the eligibility backlog and implement a modernized refugee processing model to allow the CBSA to better manage increased volumes now and in the future. In an effort to achieve our goal, the CBSA has been piloting a new refugee processing model in Quebec to expedite refugee processing and to stop the eligibility backlog. We are also encouraging claimants to use the IRCC Portal to submit their refugee application as it will expedite processing and allow claimants to access work permits faster.

As a result of the modernization work, we are communicating with claimants via email more than ever **and there are recent reports of suspicious email activity targeting refugee claimants in Canada** and we wanted to make you and your clients aware of this issue. We encourage you to share the information below with colleagues and clients.

Check the email address on all emails you get from the Canada Border Services Agency (CBSA). This address should always end with **@cbsa-asfc.gc.ca**

Examples of real (valid) email addresses:

CTU-PUBLIC@cbsa-asfc.gc.ca CBSA.Asylum-Asile.ASFC@cbsa-asfc.gc.ca

Any email address ending in: @outlook.com, @hotmail.com, @yahoo.ca, @gmail.com, etc. is not a valid Government of Canada email address.

If you receive a suspicious email, **do not** click on any links inside the email or reply with any personal information. If you have doubts about where the email came from, check the identity of the sender.

An email from the CBSA will not ask for personal information, such as your date of birth, password, credit card or bank details.

Some additional tips to help identify suspicious emails:

- Confirm that you know the sender of an email and that its tone is consistent with the sender's
- Look for grammatical errors or typos in the body of the message
 - CBSA maintains a high degree of professionalism and generally would not send out emails that contain these types of errors
- Consider the tone of the email or what is being offered
 - If the email is threatening or sounds too good to be true, then it is probably a phishing (fake) email
- Pay attention to what is being requested

If you receive a suspicious email regarding a refugee claim, please contact the **Border Information Services** line at Tel: 1-800-461-9999, which is the center responsible for answering client inquiries.

For more information, visit [Internet, email and telephone scams](#).

In September of 2022, the Affiliation of Multicultural Societies and Service Agencies (AMSSA), with funding from IRCC, conducted its first annual settlement sector priority survey to explore the experiences of and determine the priorities of the BC settlement and integration sector at all levels, from frontline workers to CEOs. Designed with input from both IRCC and a focus group composed of settlement sector representatives, the survey was administered to all IRCC funded organizations across BC with the purpose of identifying how AMSSA programming can best support the evolving needs of the settlement sector in the province.

Being the first time AMSSA would be conducting a survey of this kind and as it was intended to be conducted annually, several months were spent consulting with representatives from the sector as well as IRCC to ensure the survey covered topics central and relevant to the settlement and integration sector. The survey then underwent a detailed review process, before it was finally released in September of 2022. In total, 234 participating organizations completed the sector priority survey, 221 in English and 13 in French. Upon analysis of the results, several key findings emerged.

This report summarizes the results of the sector-wide survey and provides recommendations for the future.

Read the full report and view the infographic [here](#).





Job Posting: Medical Office Assistant (MOA)

Umbrella Multicultural Health Cooperative is a member-driven, not-for-profit, community health centre (CHC). Our members are people who face language and cultural barriers accessing health care. Our mission is to provide practical access to affordable and holistic health care services that are appropriate in culture and language for those without access to health services.

We work with a Cross Cultural Health Broker (CCHB) Model. CCHBs are multilingual, multi-cultural health care workers who facilitate communication between patients, service providers and health and social service systems.

Job Summary

As the face of the organization, the medical office assistant (MOA) warm, welcoming, and safe environment, that reflect the organization's community members, team-members and other stakeholders.

The MOA performs extensive clerical medical office duties that as function of the primary health care clinic and organizational operation of clinic and office procedures, basic medical billing, proficiency in records (EHR), and demonstrates kindness and compassion to self supervision from the Clinics' Coordinator, the MOA works as per formed by cross-cultural health brokers (CCHBs), family doctors, registered nurses, social determinants of health worker and program

Duties and responsibilities

1. Creates a welcoming and supportive environment for patients responding kindly to requests and providing cultural information.
2. Works closely with CCHBs on patient follow-up, scheduling, information to patients.
3. Organizes clinic schedule:
 - o Coordinates clinicians and CCHBs availability.
 - o Organizes patient appointments schedule for in-person
 - o Triages requests for medical appointments and advice
4. Organizes clinic flow, including preparing clinic rooms, a rooms after appointments.
5. Completes patient follow-up care: referrals, faxing reports, |
 - o Arranges for Provincial Language Services (PLS) required.
6. Manages medical-legal processes such as clinical records and form completion, and invoicing to third party services when necessary.
7. Compiles, prepares and submits billing records according to timelines.
8. Maintains clinic inventory up-to-date and procures medical supplies in a timely manner.
9. Performs other office administration duties:
 - o Checks mail and voicemail daily and distributes voice messages effectively, respectively and in a timely manner.
 - o Sorts and distributes incoming and outgoing mail.
10. Strictly adheres to privacy and confidentiality guidelines.
11. Attends program meetings and team meetings and takes minutes as necessary.
12. Other related duties as required.



Job Posting: Registered Nurse (Permanent, Full-time, Part-time)

Umbrella Multicultural Health Cooperative is a member-driven, not-for-profit, community health centre (CHC). Our members are people who face language and cultural barriers accessing health care. Our mission is to provide practical access to affordable and holistic health care services that are appropriate in culture and language for those without access to health services.

We work with a Cross Cultural Health Broker (CCHB) Model. CCHBs are multilingual, multi-cultural health care workers who facilitate communication between patients, service providers and health and social service systems.

Summary of the Position

Working with an interdisciplinary team, with an understanding and commitment to the community health centre and CCHB model, the Registered Nurse will provide specialized comprehensive and longitudinal primary care to attached and non-attached patients from self-identified populations of racialized immigrants, refugees, and asylum seekers that Umbrella Co-op CHC serves.

The Registered Nurse will provide patient and family centered care through a trauma informed approach to individuals, families and communities who experience language and cultural barriers accessing health services.

Duties and responsibilities

In collaboration with the interdisciplinary team, including CCHBs and/or with interpretation through Provincial Language Services (PLS), the Registered Nurse:

1. Provides direct nursing care to patients of Umbrella Co-op CHC; assesses patients and collects information from a variety of sources using skills of observation, communication, data review and physical assessment; makes a nursing diagnosis of the patient's condition and determines whether the condition can be improved or resolved by an appropriate nursing intervention or through interventions and collaboration with other clinical staff.
 - a. With BCCNM certification, assessment, diagnosis, and treatment of specific acute and minor illnesses in adults and children in accordance with BCCNM guidelines and decision support tools within individual scope of practice.
 - b. Well-child care including assessment of growth and development, and family function.
 - c. Preventative care including cancer screening, chronic disease management, harm reduction services.
 - d. Perinatal care, including chest/heart feeding support, prenatal assessment and support, post partum assessment and support, pregnancy testing and, pregnancy counseling (to include practitioner orders for abortion services if requested).
2. Prescribes physician or nurse practitioner orders by initiating visit standing orders, administering medications, carrying out treatments and monitoring and documenting the effects.
3. Establishes a therapeutic relationship with the patient through the use of interpersonal and interviewing techniques, in person and/or over the telephone, to ensure the patient's choice and autonomy in decision making and care planning including the patient's right to dignity and privacy.
4. Screens incoming and outgoing referrals, provides individualized patient assessments, inter-professional care planning and interventions when appropriate and referral services



Umbrella Multicultural Health Co-op

Please see links and/or attached job descriptions and application procedures for the two following positions:

1. Registered Nurse (Part-time or Full-time)

<https://smallpdf.com/file#s=90ccedd6-7ef6-42af-bd85-5235bda25867>

1. Medical Office Assistant (Full-time)

<https://smallpdf.com/file#s=f3be7a2b-7568-4a42-8cb4-6d7cdcbb788e>



MOSAIC's Legal Advocacy Program is excited to have a new position! We are looking for the ideal candidate to fill our **Disability Benefits Community Advocate** role. Our new community advocate will provide information, referral, application support, legal support, public education, and related services in provincial disability assistance. The position requires someone who has a strong desire to uphold the rights and dignities of people with disabilities.

[Disability Alliance BC](#) is partnering with MOSAIC through a new project to increase access for newcomers with disabilities in applying for provincial disability assistance. Both DABC and MOSAIC are each hiring a community advocate that will provide greater support for newcomer clients in a way that addresses and respects their language and cultural needs.

Candidates should email Miriam Jurigova at mjurigova@mosaicbc.org, and further information is provided in the attached PDF and link below. Please share with your networks.

Link to post: <https://mosaicbc.bamboohr.com/careers/89>

The posting with details is also attached as PDF



Kinbrace Educational Award

Thanks to the generosity and vision of three donors, and in partnership with MOSAIC, a new educational award is now available!

The Kinbrace Educational Award supports the post-secondary educational aspirations of one foreign-born young person who made a refugee claim in Canada (or whose parents made a refugee claim) and is now a protected person, permanent resident, or Canadian citizen.

[Learn more and share widely!](#)

Application closes 30 April 2023.



REFUGEE HOUSING & SUPPORT

**CARL SPRING
NATIONAL
CONFERENCE
APRIL 27, 2023
REGISTRATION
NOW OPEN!**

**CARL
ACAADR**

CARL is very proud to announce that registration has opened for our 2023 Spring National Conference.

The conference will take place on April 27, 2023 in five different in-person locations across Canada (with a Zoom option for all registrants).

We hope you can join us! <https://carl-acaadr.ca/carl-spring-conference-2023/>

Dear colleagues,

We are excited to announce the launch of our new program, National Capacity Development Training Series, at FCJ Refugee Centre. This program has been created to assist organizations that provide services to refugees and other vulnerable populations across Canada. To meet the needs of the community, we have developed virtual information sessions and webinars specifically for communities that serve vulnerable newcomers, non-status, and precarious migrants. Many refugees and other vulnerable populations are settling in areas where there are limited or no services available. Therefore, we are expanding our services to small municipalities and rural areas across Canada. With this program, we aim to provide support to organizations, agencies, or communities that lack the necessary resources to deal with refugees or other precarious populations. We will make training materials and educational resources available to agencies across Canada, which will help them improve and enhance their services for vulnerable populations. For more information, please check out our website: <https://www.fcjrefugeecentre.org/capacity-development-training/>

Thank you

Carolina Teves
FCJ Refugee Centre

(from CCR mailing)

When immigrants and refugees succeed in Canada, this country prospers.

The Windmill Microlending partnership network understands this better than most.

With Canada set to welcome more immigrants and refugees than ever before, talking about how best to support new Canadians to thrive in this country are critically important.



That's why the Windmill Microlending team is pleased to share with our partners a new podcast miniseries, called ***Potential Unleashed: The Importance of Immigration to Canada's Prosperity presented by Scotiabank.***

JOIN THE CONVERSATION: To listen to the podcast miniseries now, visit: www.windmillmicrolending.org/podcast. *Potential Unleashed* can also be found on your favourite podcast platform or player.

The three-part podcast focuses on the challenges facing new Canadians as they seek to establish their lives and careers and pursue their Canadian dreams. In each episode, our diverse contributors, ranging from **Sean Fraser**, Canada's Minister of Immigration, Refugees and Citizenship to Canadian Immigrant Magazine Founder and Author, **Nick Noorani**, to a few of our skilled immigrant clients, including Drs. **Binal Patel**, **Nnamdi Ndubuka** and **Stephen Akinkunmi**, discuss the complex issues affecting newcomers, and innovative solutions being created to empower them. Other podcast contributors include: PeaceGeeks CEO **Jennifer Freeman**; Canadian Centre for Diversity and Inclusion CEO **Anne-Marie Pham**; **Lara Dyer**, Canada Director at Talent Beyond Boundaries; and **Shamira Madhany**, World Education Services (WES) Deputy Executive Director and Managing Director for Canada, among others. The podcast also discusses the economic and social contributions of immigrants and refugees to Canadian prosperity, and how this ultimately benefits all Canadians.

The 6th Metropolis Identities Summit

Migrating Identities: Conversations on settlement and integration in diverse communities across Canada

November 1-3, 2023
Hyatt Regency Calgary, Alberta

CALL FOR PAPERS/SESSIONS

6th Metropolis Identities Summit

"Migrating Identities: Conversations on settlement and integration in diverse communities across Canada"

November 1-3, 2023 | Hyatt Regency Calgary, Alberta

This 6th annual Metropolis Identities Summit (previously Metropolis Measuring Identities) will examine the roles and responsibilities of the key actors and stakeholders that oversee migration and manage Canada's diversity. The Summit will examine the societal changes to which migration gives rise and notably its broader impact (s) on institutions and communities across Canada. **It will look at how the country is faring in the ongoing fight against discrimination.**

Amongst the questions to be considered: how and where do government(s), civil society, industry and other stakeholders fit into the immigration ecosystem? **What good practices are in place and/or require adaptation in pursuing shared immigration objectives and goals?** What does the sector need to prioritize as it collectively faces perhaps the largest influx of newcomers in the country's history? In what ways is the immigrant experience evolving and how does that affect the response from welcoming communities? **How should policies and programs be adapted in the area of cultural diversity and the fight against discrimination?**

[View the Call for Papers](#)



The 2021 Census Dissemination Project is pleased to announce the additional release of census data.

These data and analyses can be accessed through:

[The Daily](#)

The [Census of Population web module](#). Users can select **Census** on the main navigation menu of the Statistics Canada website and then select **Census of Population**. From the Census of Population web module, users can access release-specific information through the 'Census news' section or directly from the variety of release-related and/or product-specific links.

Information within the Census Program web module on the additional results can be found in the following products:

[Census Profile](#)—additional geography available—Health regions

[Data tables](#)—additional language, language of work, income, commuting, families, households and marital status tables

[Indigenous languages across Canada](#) (*Census in Brief*) [Indigenous languages in Canada, 2021](#) (*Infographic*)

Reference guides—PDF versions

- [Instruction in the Official Minority Language Reference Guide](#)
- [Labour Reference Guide](#)
- [Education Reference Guide](#)
- [Commuting Reference Guide](#)
- [Housing Characteristics Reference Guide](#)
- [2021 Census Data Quality Guidelines](#)

Click [here](#) for more [2021 Census of Population – Data products](#)

§ [Census 2021 datasets](#)

§ [Population and dwelling amendments](#)

§ [Census learning centre: videos](#)

- [Questions and concepts related to labour variables, 2021 Census of Population](#)
- [First official language spoken, 2021 Census of Population](#)
- [Languages spoken at home, 2021 Census of Population](#)
- [Aggregated and derived income concepts and income statistics, 2021 Census of Population](#)
- [Low-income concepts and statistics, 2021 Census of Population](#)