



**MAP** Multi-Agency  
Partnership BC  
*Working Together for Refugee Claimants*

# MAP Member Agency News

MAP Bulletin # 164

April 12, 2023

**Dear MAP members,**

*How are you doing?* Three years into the pandemic this question is even more important and one that MAP will focus on during the pandemic and the unrest caused by overt and covert racism - providing support through online MAP meetings. We will keep you up to date with any changes to refugee claimant services as they happen - and if you have information that you would like to share with MAP please email [info@mapbc.org](mailto:info@mapbc.org).

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## **MAP NEWS!**

We are excited to announce that the UNHCR representative to Canada, Rema Jamous Imseis, will be attending the MAP meeting at the **NEW time of Thursday April 20** and speaking with Dr Efrat Arbel (UBC Law) on the topic of:  
**‘International and National impacts of the extension to the Safe Third Country Agreement’**

**MOSAIC, 9:30 am – 12pm**

PLEASE RSVP your attendance so we can arrange for seating!

At the same meeting we will hold our **election for the new MAP Co-chair** – PLEASE NOTE that the deadline for submitting your nomination(s) is this Friday at 5pm to [info@mapbc.org](mailto:info@mapbc.org).

Eligible nominations will be circulated to MAP members before the meeting for consideration.

**PLUS** reports and a collaborative discussion on proposed Settlement Worker training led by Inasmuch’s Kelly Rader.

## **MAP Bulletins in April**

Because of the handover of responsibilities at MAP going on in April bulletins will be restricted to the following dates: **April 26**

Please send your items for inclusion with this date in mind!

*Thank you for all you are doing to support vulnerable refugee claimants*

*Thank Lam, Sireen El Nashar and Jenny Moss, MAP Executive*

# News Highlights:

## Refugee claimant-related articles from Canada and around the world

April 12, 2023

Please see a list of interesting articles gathered by MAP from across Canada **regarding the extended STCA (PDF attached)**

*Thanks to Journey Home's **Barry Growe** for his research and compilation:*

[Despite curbing Roxham Road, Ottawa ramps up to \\$1 billion for asylum seekers' costs this year](#)

National Post

April 3

[Alberta to ease the path to residency for international health care workers, rural investors](#)

Calgary Herald

April 3

[BC desperately needs Ottawa to tie immigration levels to housing](#)

Head Topics

April 10

[Welcoming migrants, refugees is the first step towards peace, pope says](#)

US Conference of Catholic Bishops

March 21

[UNHCR: Illegal migration bill 'extinguishes' most refugees' rights to seek asylum](#)

The Independent

March 26

[U.S., Panama, Colombia Aim to Stop Migrants From Crossing the Dangerous Darien Gap](#)

TIME

April 12

## Message from CBSA:

Dear Stakeholders,

We recognize the importance of engaging early and often with external stakeholders as we continue to implement refugee processing modernization initiatives at the CBSA. Our goal is to eliminate the eligibility backlog and implement a modernized refugee processing model to allow the CBSA to better manage increased volumes now and in the future. In an effort to achieve our goal, the CBSA has been piloting a new refugee processing model in Quebec to expedite refugee processing and to stop the eligibility backlog. We are also encouraging claimants to use the IRCC Portal to submit their refugee application as it will expedite processing and allow claimants to access work permits faster.

As a result of the modernization work, we are communicating with claimants via email more than ever **and there are recent reports of suspicious email activity targeting refugee claimants in Canada** and we wanted to make you and your clients aware of this issue. We encourage you to share the information below with colleagues and clients.

Check the email address on all emails you get from the Canada Border Services Agency (CBSA). This address should always end with **@cbsa-asfc.gc.ca**

**Examples of real (valid) email addresses:**

[CTU-PUBLIC@cbsa-asfc.gc.ca](mailto:CTU-PUBLIC@cbsa-asfc.gc.ca) [CBSA.Asylum-Asile.ASFC@cbsa-asfc.gc.ca](mailto:CBSA.Asylum-Asile.ASFC@cbsa-asfc.gc.ca)

Any email address ending in: @outlook.com, @hotmail.com, @yahoo.ca, @gmail.com, etc. is not a valid Government of Canada email address.

If you receive a suspicious email, **do not** click on any links inside the email or reply with any personal information. If you have doubts about where the email came from, check the identity of the sender.

An email from the CBSA will not ask for personal information, such as your date of birth, password, credit card or bank details.

Some additional tips to help identify suspicious emails:

- Confirm that you know the sender of an email and that its tone is consistent with the sender's
- Look for grammatical errors or typos in the body of the message
  - CBSA maintains a high degree of professionalism and generally would not send out emails that contain these types of errors
- Consider the tone of the email or what is being offered
  - If the email is threatening or sounds too good to be true, then it is probably a phishing (fake) email
- Pay attention to what is being requested

If you receive a suspicious email regarding a refugee claim, please contact the **Border Information Services** line at Tel: 1-800-461-9999, which is the center responsible for answering client inquiries.

For more information, visit [Internet, email and telephone scams](#).



## Resume Development Workshop

Do you need help updating your resume?  
Come and join the Resume Development Workshop!

Join this workshop to learn about:

- Tips for enhancing each part of your resume
- How to customize your resume for a job or industry
- ATS systems
- Ideas for formatting and sending

**Date: Thursday April 13, 2023**

**Time: 10:00AM - 12:00PM**

**Location: 5575 Boundary Rd., Vancouver**

\*Bring a laptop if you wish (or you may borrow one)

To register email Justine:

[jkowal@mosaicbc.org](mailto:jkowal@mosaicbc.org)

Poster attached

**TOMORROW!!!!**

MOSAIC's Employment Specialist is facilitating a Resume Development Workshop for all interested clients (Refugee Claimant/Open Work Permit/International Students/Naturalized Citizens)

Thursday, April 13<sup>th</sup>

at our Head office location: 5575 Boundary Road



WelcomeBC



MAP (Multi-Agency Partnership) Bulletin April 12, 2023



In September of 2022, the Affiliation of Multicultural Societies and Service Agencies (AMSSA), with funding from IRCC, conducted its first annual settlement sector priority survey to explore the experiences of and determine the priorities of the BC settlement and integration sector at all levels, from frontline workers to CEOs. Designed with input from both IRCC and a focus group composed of settlement sector representatives, the survey was administered to all IRCC funded organizations across BC with the purpose of identifying how AMSSA programming can best support the evolving needs of the settlement sector in the province.

Being the first time AMSSA would be conducting a survey of this kind and as it was intended to be conducted annually, several months were spent consulting with representatives from the sector as well as IRCC to ensure the survey covered topics central and relevant to the settlement and integration sector. The survey then underwent a detailed review process, before it was finally released in September of 2022. In total, 234 participating organizations completed the sector priority survey, 221 in English and 13 in French. Upon analysis of the results, several key findings emerged.

This report summarizes the results of the sector-wide survey and provides recommendations for the future.

Read the full report and view the infographic [here](#).





### Job Posting: Medical Office Assistant (

Umbrella Multicultural Health Cooperative is a member-driven, no Centre (CHC). Our members are people who face language and cul care. Our mission is to provide practical access to affordable and h are appropriate in culture and language for those without access to l

We work with a Cross Cultural Health Broker (CCHB) Mod multilingual health care workers who facilitate communication betw and health and social service systems.

#### Job Summary

As the face of the organization, the medical office assistant (MOA) warm, welcoming, and safe environment, that reflect the organ community members, team-members and other stakeholders.

The MOA performs extensive clerical medical office duties that ar function of the primary health care clinic and organizational operat of clinic and office procedures, basic medical billing, proficiency us records (EMR), and demonstrates kindness and compassion to self supervision from the Clinics+ Coordinator, the MOA works as par formed by cross-cultural health brokers (CCHBs), family doctors, nu registered nurses, social determinants of health worker and program

#### Duties and responsibilities

1. Creates a welcoming and supportive environment for pa responding kindly to requests and providing culturally information.
2. Works closely with CCHBs on patient follow-up, scheduling, information to patients.
3. Organizes clinic schedule:
  - o Coordinates clinicians and CCHBs availability.
  - o Organizes patient appointments schedule for in-pe
  - o Triage requests for medical appointments and adv
4. Organizes clinic flow, including preparing clinic rooms, a rooms after appointments.
5. Completes patient follow-up care: referrals, faxing reports, |
  - o Arranges for Provincial Language Services (PLI, ..... required.
6. Manages medical-legal processes such as clinical records and form completion, and invoicing to third party services when necessary.
7. Compiles, prepares and submits billing records according to timelines.
8. Maintains clinic inventory up-to-date and procures medical supplies in a timely manner.
9. Performs other office administration duties:
  - o Checks mail and voicemail daily and distributes voice messages effectively, respectively and in a timely manner.
  - o Sorts and distributes incoming and outgoing mail.
10. Strictly adheres to privacy and confidentiality guidelines.
11. Attends program meetings and team meetings and takes minutes as necessary.
12. Other related duties as required.



### Job Posting: Registered Nurse (Permanent, Full-time, Part-time)

Umbrella Multicultural Health Cooperative is a member-driven, not-for-profit, community health Centre (CHC). Our members are people who face language and cultural barriers accessing health care. Our mission is to provide practical access to affordable and holistic health care services that are appropriate in culture and language for those without access to health security.

We work with a Cross Cultural Health Broker (CCHB) Model. CCHBs are multicultural, multilingual health care workers who facilitate communication between patients, service providers and health and social service systems.

#### Summary of the Position

Working with an interdisciplinary team, with an understanding and commitment to the community health centre and CCHB model, the Registered Nurse will provide specialized comprehensive and longitudinal primary care to attached and non-attached patients from self-identified populations of racialized immigrants, refugees, and asylum seekers that Umbrella Co-op CHC serves.

The Registered Nurse will provide patient and family centered care through a trauma informed approach to individuals, families and communities who experience language and cultural barriers accessing health services.

#### Duties and responsibilities

In collaboration with the interdisciplinary team, including CCHBs and/or with interpretation through Provincial Language Services (PLS), the Registered Nurse:

1. Provides direct nursing care to patients of Umbrella Co-op CHC; assesses patients and collects information from a variety of sources using skills of observation, communication, data review and physical assessment; makes a nursing diagnosis of the patient's condition and determines whether the condition can be improved or resolved by an appropriate nursing intervention or through interventions and collaboration with other clinical staff.
  - a. With BCCNM certification, assessment, diagnosis, and treatment of specific acute and minor illnesses in adults and children in accordance with BCCNM guidelines and decision support tools within individual scope of practice.
  - b. Well-child care including assessment of growth and development, and family function.
  - c. Preventative care including cancer screening, chronic disease management, harm reduction services.
  - d. Perinatal care, including chest/breast feeding support, prenatal assessment and support, post-partum assessment and support, pregnancy testing and, pregnancy counseling (to include referral to abortion services if requested).
2. Processes physician or nurse practitioner orders by initiating unit standing orders, administering medications, carrying out treatments and monitoring and documenting the effects.
3. Establishes a therapeutic relationship with the patient through the use of interpersonal and interviewing techniques, in person and/or over the telephone, to ensure the patient's choice and autonomy in decision making and care planning including the patient's right to dignity and privacy.
4. Screens incoming and outgoing referrals, provides individualized patient assessments, inter-professional care planning and interventions when appropriate and referral services



Umbrella Multicultural Health Co-op

Please see links and/or attached job descriptions and application procedures for the two following positions:

1. Registered Nurse (Part-time or Full-time)

<https://smallpdf.com/file#s=90ccedd6-7ef6-42af-bd85-5235bda25867>

1. Medical Office Assistant (Full-time)

<https://smallpdf.com/file#s=f3be7a2b-7568-4a42-8cb4-6d7cdcbb788e>



**MOSAIC's Legal Advocacy Program** is excited to have a new position! We are looking for the ideal candidate to fill our **Disability Benefits Community Advocate** role. Our new community advocate will provide information, referral, application support, legal support, public education, and related services in provincial disability assistance. The position requires someone who has a strong desire to uphold the rights and dignities of people with disabilities.

[Disability Alliance BC](#) is partnering with MOSAIC through a new project to increase access for newcomers with disabilities in applying for provincial disability assistance. Both DABC and MOSAIC are each hiring a community advocate that will provide greater support for newcomer clients in a way that addresses and respects their language and cultural needs.

Candidates should email Miriam Jurigova at [mjurigova@mosaicbc.org](mailto:mjurigova@mosaicbc.org), and further information is provided in the attached PDF and link below. Please share with your networks.

Link to post: <https://mosaicbc.bamboohr.com/careers/89>

**The posting with details is also attached as PDF**



March 2023



## JOB POSTING Director of Operations

Burnaby Neighbourhood House is a non-profit organization working with 3 integrated not for profit partners (Burnaby Community Services, Burnaby Meals on Wheels, Burnaby Seniors Outreach Society) to offer a wide range of supportive programs and services that address the diverse needs of local residents. Located on the traditional, unceded territories of the Coast Salish Nations, we are a volunteer driven community-funded agency with a unique focus on neighbours supporting neighbours.

BNH is looking for an operations professional with senior management experience to join our leadership team to oversee the internal functions that will support and manage the growth of our organization. This new position will ensure the smooth running of the administrative and operational side of BNH. The **Director of Operations** will work with teams of employees and provide oversight of day to day operations including: Maintaining and developing systems, overseeing IT and infrastructure, communications and public relations, human resources, budgeting, grant writing and contract management.

### KEY RESPONSIBILITIES

#### Operations and Finance:

- Manage day to day operations at 3 Neighbourhood House Locations in collaboration with team managers, supervisors and coordinators. I.e. reception, rentals, maintenance
- Works closely with the Director of Finance and senior management team to develop budgets and internal controls for monitoring contracts and projects
- Works with the CEO and Fundraising team to oversee Fund Development and takes a lead in responding to RFPs.
- Works with the leadership team to oversee contract reporting and administration. (Municipal, Federal and Provincial contracts, United Way, Community Gaming )

#### Communications and Public Relations:

- Creates a communication plan and works with a team of staff and volunteers to implement.
- Oversees advertising and marketing activities (print, social media, website)
- Oversees the revisions and printing of the Burnaby information and referral publications

#### Human Resources and Policy oversight

- Works with the BNH policy committee on review and development of organizational policies and procedures.
- Provides oversight and ensures staff's understanding of human resources policy and procedures.
- Implements and monitors Health and Safety Program
- Facilitates design and implementation of performance management, professional development and succession strategies.
- Oversees volunteer administration systems including data collection and registration
- Oversees communications with employees and measures employee satisfaction towards the goal of creating a welcoming and inclusive workplace environment.

# Burnaby Neighbourhood House JOB OPPORTUNITY

## Director of Operations

<https://smallpdf.com/file#s=01955a8e-9223-4404-be56-ba17c851860f>

The position is also attached in PDF

MAP (Multi-Agency Partnership) Bulletin April 12, 2023

# **Migrant Workers Centre** is hiring a part-time (22.5 hours per week) Training Lead for the Level Up! Leadership Program.

Funded by *Women and Gender Equality Canada*, the Level Up! Leadership Program is offered to Migrant Workers who have experienced or are at risk for labour exploitation and/or trafficking to grow leadership skills to become an impactful leader in communities, families, workplaces, and the wider world. This is an exciting opportunity to support Migrant Workers with education and skills-building through a trauma-sensitive, culturally-competent leadership training program. This opportunity is open to candidates located in regions across Canada. Some travel may be required.

Deadline to apply is April 24, 2023 at 11:59 PM PST. For more information: <https://mwcbc.ca/job-opportunities/>

Many thanks,

Natalie Drolet (she/her/hers)

Staff Lawyer/Executive Director

Migrant Workers Centre

302-119 W. Pender Street, Vancouver BC V6B 1S5 (Office hours: Tuesdays to Saturdays, 9:00 am to 5:00 pm)

Phone: 604.669.4482, ext 104

Fax: 604.669.6456

Email: [natalie@mwcbc.ca](mailto:natalie@mwcbc.ca)

Website: [www.mwcbc.ca](http://www.mwcbc.ca)

22 Apr 2023

# Mutual Transformation

When we have courage to be both welcomed and welcomer in the liminal space of forced displacement, what can happen?



This free workshop explores the deeper stuff that creates safety and positive change with and for people who are forcibly displaced.

When we have the courage to be both welcomed and welcomer in the liminal space of forced displacement, what can happen?

Join online (via zoom) or in-person (in Vancouver, BC).

**22 April**

**Saturday**

**1000-1300 Pacific Time,**

**(Egyptian lunch included for in-person attendees, arrive 0930)**

[Register Here](#)

Click [here](#) if you are curious about the Welcome workshop that happened a few weeks ago, captured in the remarkable graphic recording by Yolanda Liman of [Drawing It Out](#).

## Who is behind the Becoming Neighbours Workshops?

Ongoing gratitude for the partnership with [Worn Words Media](#) (Erin Goheen Glanville) and the funding support of Vancity, Vancouver Foundation, UBC Centre for Migration Studies, and UBC Office of Community Engagement.

**CARL SPRING  
NATIONAL  
CONFERENCE  
APRIL 27, 2023  
REGISTRATION  
NOW OPEN!**

**CARL  
ACAADR**

CARL is very proud to announce that registration has opened for our 2023 Spring National Conference.

The conference will take place on April 27, 2023 in five different in-person locations across Canada (with a Zoom option for all registrants).

We hope you can join us! <https://carl-acaadr.ca/carl-spring-conference-2023/>

Dear colleagues,

We are excited to announce the launch of our new program, National Capacity Development Training Series, at FCJ Refugee Centre. This program has been created to assist organizations that provide services to refugees and other vulnerable populations across Canada. To meet the needs of the community, we have developed virtual information sessions and webinars specifically for communities that serve vulnerable newcomers, non-status, and precarious migrants. Many refugees and other vulnerable populations are settling in areas where there are limited or no services available. Therefore, we are expanding our services to small municipalities and rural areas across Canada. With this program, we aim to provide support to organizations, agencies, or communities that lack the necessary resources to deal with refugees or other precarious populations. We will make training materials and educational resources available to agencies across Canada, which will help them improve and enhance their services for vulnerable populations. For more information, please check out our website: <https://www.fcjrefugeecentre.org/capacity-development-training/>

Thank you

Carolina Teves  
FCJ Refugee Centre

(from CCR mailing)

## When immigrants and refugees succeed in Canada, this country prospers.

The Windmill Microlending partnership network understands this better than most.

With Canada set to welcome more immigrants and refugees than ever before, talking about how best to support new Canadians to thrive in this country are critically important.



That's why the Windmill Microlending team is pleased to share with our partners a new podcast miniseries, called ***Potential Unleashed: The Importance of Immigration to Canada's Prosperity presented by Scotiabank.***

**JOIN THE CONVERSATION:** To listen to the podcast miniseries now, visit: [www.windmillmicrolending.org/podcast](http://www.windmillmicrolending.org/podcast). *Potential Unleashed* can also be found on your favourite podcast platform or player.

The three-part podcast focuses on the challenges facing new Canadians as they seek to establish their lives and careers and pursue their Canadian dreams. In each episode, our diverse contributors, ranging from **Sean Fraser**, Canada's Minister of Immigration, Refugees and Citizenship to Canadian Immigrant Magazine Founder and Author, **Nick Noorani**, to a few of our skilled immigrant clients, including Drs. **Binal Patel**, **Nnamdi Ndubuka** and **Stephen Akinkunmi**, discuss the complex issues affecting newcomers, and innovative solutions being created to empower them. Other podcast contributors include: PeaceGeeks CEO **Jennifer Freeman**; Canadian Centre for Diversity and Inclusion CEO **Anne-Marie Pham**; **Lara Dyer**, Canada Director at Talent Beyond Boundaries; and **Shamira Madhany**, World Education Services (WES) Deputy Executive Director and Managing Director for Canada, among others. The podcast also discusses the economic and social contributions of immigrants and refugees to Canadian prosperity, and how this ultimately benefits all Canadians.



**(Trans)nationalism**  
**Tues. Apr. 25, 2023, 12 - 2:30 PM EDT**  
**Online via Zoom**

Join **CERC Migration** for our upcoming Migration Working Group meeting. The April Migration Working Group addresses the theme of *(trans)nationalism*.

This meeting will be chaired by senior research associate [Amin Moghadam](#).

Presenters include:

- **Maria Esther Cervantes**, University of British Columbia and Yale University
- **Anne-Cécile Delaisse**, University of British Columbia
- **Sutama Ghosh**, Toronto Metropolitan University
- **Harshita Yalamarty**, York University

Visit the [event webpage](#) for abstracts and program details.





The 6th Metropolis Identities Summit

Migrating Identities: Conversations on settlement and integration in diverse communities across Canada

November 1-3, 2023  
Hyatt Regency Calgary, Alberta

## CALL FOR PAPERS/SESSIONS

6th Metropolis Identities Summit

"Migrating Identities: Conversations on settlement and integration in diverse communities across Canada"

November 1-3, 2023 | Hyatt Regency Calgary, Alberta

**This 6th annual Metropolis Identities Summit (previously Metropolis Measuring Identities)** will examine the roles and responsibilities of the key actors and stakeholders that oversee migration and manage Canada's diversity. The Summit will examine the societal changes to which migration gives rise and notably its broader impact (s) on institutions and communities across Canada. **It will look at how the country is faring in the ongoing fight against discrimination.**

Amongst the questions to be considered: how and where do government(s), civil society, industry and other stakeholders fit into the immigration ecosystem? **What good practices are in place and/or require adaptation in pursuing shared immigration objectives and goals?** What does the sector need to prioritize as it collectively faces perhaps the largest influx of newcomers in the country's history? In what ways is the immigrant experience evolving and how does that affect the response from welcoming communities? **How should policies and programs be adapted in the area of cultural diversity and the fight against discrimination?**

[View the Call for Papers](#)





The 2021 Census Dissemination Project is pleased to announce the additional release of census data.

These data and analyses can be accessed through:

[\*The Daily\*](#)

The [Census of Population web module](#). Users can select **Census** on the main navigation menu of the Statistics Canada website and then select **Census of Population**. From the Census of Population web module, users can access release-specific information through the 'Census news' section or directly from the variety of release-related and/or product-specific links.

Information within the Census Program web module on the additional results can be found in the following products:

[Census Profile](#)—additional geography available—Health regions

[Data tables](#)—additional language, language of work, income, commuting, families, households and marital status tables

[Indigenous languages across Canada](#) (*Census in Brief*) [Indigenous languages in Canada, 2021](#) (*Infographic*)

Reference guides—PDF versions

- [Instruction in the Official Minority Language Reference Guide](#)
- [Labour Reference Guide](#)
- [Education Reference Guide](#)
- [Commuting Reference Guide](#)
- [Housing Characteristics Reference Guide](#)
- [2021 Census Data Quality Guidelines](#)

§ [Census 2021 datasets](#)

§ [Population and dwelling amendments](#)

§ [Census learning centre: videos](#)

- [Questions and concepts related to labour variables, 2021 Census of Population](#)
- [First official language spoken, 2021 Census of Population](#)
- [Languages spoken at home, 2021 Census of Population](#)
- [Aggregated and derived income concepts and income statistics, 2021 Census of Population](#)
- [Low-income concepts and statistics, 2021 Census of Population](#)

Click [here](#) for more [2021 Census of Population – Data products](#)

## REPEATS

Dear MAP Members,

CCR has provided us with a useful Infographic in English and French to help us understand the processes for refugee claim during this period of transition.

**PLEASE SEE THESE ATTACHED.**

However, CCR encourages you to use the online resource: <https://ccrweb.ca/en/front-end-processes-infographic> which will be updated since the processes are currently shifting frequently.

Please send back to MAP at [info@mapbc.org](mailto:info@mapbc.org) any questions you might have and your experiences with the new processes and assisting claimants. CCR is interested in gathering this feedback and MAP can act as a central point of communication.

Thanks to CCR and their incredible expertise!

PS The recording of today's CCR webinar on the processes may be shareable soon.

# English Classes

For Refugee Claimants



## Are you a new to Canada?

Learn English, build your confidence and prepare for the workforce in Canada!

Register for the 10-week classes that will be held online starting on **4 April 2023** and ending on **9 June 2023**.



### BEGINNER LEVEL 0

Wednesday & Friday  
5:00 pm - 6:45 pm

### BEGINNER LEVEL 1

Tuesday & Thursday  
7:00 pm - 8:45 pm

### BEGINNER LEVEL 2

Wednesday & Friday  
7:00 pm - 8:45 pm

### Registration & Enquiries

Savina Oommen  
savina.oommen@options.bc.ca  
604.992.6161

We gratefully acknowledge the financial support of the Province of British Columbia through the Ministry of Municipal Affairs.



**BC SETTLEMENT AND  
INTEGRATION SERVICES  
(BCSIS)**

**(Poster attached)**

## Options Announcement:

Our next term for the English Classes for Refugee Claimants will begin next week.

Please find below the details:

### Beginner Level 0

Wednesday & Friday  
5pm - 6:45pm

### Beginner Level 1

Tuesday & Thursday  
7pm - 8:45pm

### Beginner Level 2

Wednesday & Friday  
7pm - 8:45pm

Questions? Contact Savina at  
[savina.oommen@options.bc.ca](mailto:savina.oommen@options.bc.ca)

**PRE-EMPLOYMENT SERIES**  
**REFUGEE CLAIMANTS**



<p><b>THURSDAY APRIL 6, 2023</b> 10AM - 12PM</p> <p><u>Introduction</u> Employment Insurance (EI) Medical Services Plan (MSP) Social Insurance Number (SIN) Bank account &amp; direct deposit</p>	<p><b>THURSDAY APRIL 13, 2023</b> 10AM - 12PM</p> <p><u>Workplace Culture</u> Office Etiquettes Interview Preparation Cultural celebrations in the workplace</p>
<p><b>THURSDAY APRIL 20, 2023</b> 10AM - 12PM</p> <p><u>Job Search Strategies</u> Create and update Resume Job Search Strategies Networking</p>	<p><b>THURSDAY APRIL 27, 2023</b> 10AM - 12PM</p> <p><u>Mock Interview</u> Build your confidence with practice! Attend a mock interview to learn how to improve your interview skills</p>
<p><b>FRIDAY APRIL 28, 2023</b> 9AM - 5PM</p> <p><u>Short-Term Training Opportunities</u> Attend trainings once you have completed the sessions (if needed). Food Safe First Aid</p>	<p><b>THURSDAY MAY 4, 2023</b> 10AM - 12PM</p> <p><u>Certificate of Participation</u> Upon completion of the series, you will receive a certificate from Options Community Services.</p>

**Resume Clinic will be held every Monday 10am - 12pm**

**Poster attached**

Our next class for the pre-employment series will be starting **next week on Thursday April 06, 2023**. The topics to be covered during these workshops are workplace culture, job search strategies, interview practice and short-term training opportunities will be available.

**Date:** Every Thursday starting April 06, 2023

**Time:** 10AM - 12PM

**Venue:** 10362, King George Blvd, Unit 150, Surrey, V3T2W5

Register by contacting Lesly Cruz or Savina Oomen:

[lesly.cruz@options.bc.ca](mailto:lesly.cruz@options.bc.ca) or 604-809-7618

[savina.oommen@options.bc.ca](mailto:savina.oommen@options.bc.ca) or 604-992-6161

Please note, the short-term training opportunity date will be subject to the availability of the training site. Feel free to let us know if you have any questions.

**Registration**  
Lesly Cruz  
lesly.cruz@options.bc.ca  
604-809-7618

**Registration**  
Savina Oommen  
savina.oommen@options.bc.ca  
604-992-6161



# An invitation from Burnaby Neighbourhood House

## EID PARTY!

See poster attached

**Settlement & Integration Program**  
Burnaby Neighbourhood House  
located on the traditional unceded territories of Coast Salish Nations

**حفلة العيد**  
الثلاثاء 2 مايو 2023

دعوة للسيدات و البنات لقضاء وقت من البهجة و الاحتفال ومشاركة الطعام  
رسم حنة عرض ازياء العيد للبنات  
طبق مشاركة للقضاء سويا  
و فقرات كثيرة متنوعة  
يتوفر حضانه للاطفال



**EID PARTY**  
TUESDAY MAY 2, 2023

12-4:30PM

An invitation to women and girls to spend a time of joy, celebration and enjoy food  
Henna drawing, and a Eid fashion show for girls  
Sharing dishes for lunch together  
And many different events  
Child care is available

**4460 BERESFORD ST.  
FLOOR 3**  
To register please contact:  
**Karimao@Burnabynh.ca**  
Contact # (236) 877-2517

**WWW.BURNABYNH.CA**

Burnaby Neighbourhood House is a community driven and community funded agency located on the unceded territories of the Tselil- Wauthuth 'salilwataʔ, Kwikwetlem (k'w'k'aʔam), Squamish 'Skwgwu7mesh Uxwumixw and Musqueam (x'maɬk'a'yam) nations with a unique focus on neighbours supporting neighbours.

4460 Beresford Street  
Burnaby, BC V5H 0B8  
(In front of Metrotown Skytrain)  
16041431 0400

Partners:  
Integration, Refugee and Citizenship Canada

Financiers:  
Integration, Refugee and Citizenship Canada

Settlement & Integration Program

Burnaby Neighbourhood House  
Located on the traditional unceded territories of Coast Salish Nations



## Chinese Senior Social 华裔长者社交活动

- Join us to make friends and share your life experiences  
来加入我们，和其他华裔长者交朋友，分享你的人生故事
- Starting April 11, every other Tuesday from 1:00 to 3:30pm  
Meet in-person at BNH South House, 3rd Floor  
4月11日開始，每隔一周的周二下午 1:00-3:30pm  
在本拿比邻舍南部辦公室三樓

了解详情或报名，请联系Dali  
For more details, please contact Dali:  
[daliq@burnabynh.ca](mailto:daliq@burnabynh.ca) or call 236-877-2616

[www.burnabynh.ca](http://www.burnabynh.ca)

Burnaby Neighbourhood House is a community driven and community funded agency located on the unceded territories of the Tsleil-Waututh (salilwataʔ), Kwikwetlem (kʷikʷələm), Squamish (Skwəwúʔmesh Úxwumíxw) and Musqueam (xʷməθkʷəy̓əm) nations with a unique focus on neighbours supporting neighbours.

# An invitation from Burnaby Neighbourhood House

## CHINESE SENIOR SOCIAL

**See poster attached**



# Kinbrace Educational Award

Thanks to the generosity and vision of three donors, and in partnership with MOSAIC, a new educational award is now available!

The Kinbrace Educational Award supports the post-secondary educational aspirations of one foreign-born young person who made a refugee claim in Canada (or whose parents made a refugee claim) and is now a protected person, permanent resident, or Canadian citizen.

[Learn more and share widely!](#)

Application closes 30 April 2023.



REFUGEE HOUSING & SUPPORT

*Do you know an individual who goes above and beyond to empower and support the successful journeys of refugees to Canada?*

*This could be an organizational leader. A community activist or volunteer. It could be a neighbour committed to helping newcomers get the best start possible in their new country.*



As part of the 15th Annual [Top 25 Canadian Immigrant Awards](#), Windmill Microlending is inviting nominations for a new award to recognize individuals who help immigrants and refugees rise to their full potential in Canada.

If you know someone who has made a difference in the lives of Canadian refugees, please nominate them for the new *Windmill Microlending Empowerment Award*. Nominations are underway until **Tuesday, April 18**.

A link to the nomination form can be found here: <https://canadianimmigrant.ca/canadas-top-25-immigrants/empowerment-award> The Canadian Immigrant Award winners will be announced in August. If you have any questions about the award, please

contact Windmill Marketing Manager, Zainab Yusufzai ([zainab@teamwindmill.org](mailto:zainab@teamwindmill.org)).



## Scholars of Excellence Edition:

### De-centring the governance and knowledge production on migration

Wed. Apr. 19, 2023, 10 AM - 4:15 PM EDT Hybrid

Join CERC Migration's visiting Scholars of Excellence, [Oliver Bakewell](#), University of Manchester, [Nicola Piper](#), Queen Mary University of London, and CERC Migration Chair [Anna Triandafyllidou](#), for a workshop that aims to challenge the consensus views that have shaped the Global Compact for

Safe, Orderly and Regular Migration. The workshop draws on views from Africa, Asia and Latin America to examine the political economy of knowledge production on migration and its governance, and the side effects of regulated migration. Presenters include:

- **Oliver Bakewell**, University of Manchester,
- **Danièle Bélanger**, Université Laval
- **Amanda Bisong**, European Centre for Development Policy Management
- **Jonathan Crush**, Wilfrid Laurier University
- **Faisal Garba**, University of Cape Town
- **Joao Carlos Jarochinski Silva**, Universidade Federal de Roraima
- **Yvonne Khor**, Monash University Malaysia
- **Nicola Piper**, Queen Mary University of London
- **Anna Triandafyllidou**, CERC Migration, Toronto Metropolitan University



[\*\*REGISTER\*\*](#)

Visit the [event webpage](#) for abstracts and program details.