



MAP Multi-Agency
Partnership BC
Working Together for Refugee Claimants

MAP Member Agency News

MAP Bulletin # 145

November 2, 2022

Dear MAP members,

How are you doing? Three years into the pandemic this question is even more important and one that MAP will focus on during the pandemic and the unrest caused by overt and covert racism - providing support through online MAP meetings. We will keep you up to date with any changes to refugee claimant services as they happen - and if you have information that you would like to share with MAP please email info@mapbc.org.

MAP NEWS

MAP Strategic Visioning & Planning - Process and Timeline 2022-2023

Multi Agency Partnership (MAP) BC is undergoing a strategic visioning and planning process to determine its best path forward into the future. The last strategic planning was completed in 2018, and there is the will by MAP stakeholders to engage in visioning and planning.

What has happened to-date?

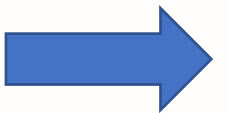
1. MAP stakeholders (member agencies and partner agencies) affirmed the need for strategic visioning and planning (Spring 22)
2. The ad-hoc Advisory Council was formed to help provide support the Executive Coordinator and the Co-Chairs (Summer 2022)
3. The MAP community agreed to move forward with strategic visioning and planning, and retained HIP Strategic Consulting to guide the process (Fall 2022)

How can your agency participate going forward?

A Survey will be sent to MAP stakeholders to understand the strengths and opportunities they see / sense / experience in MAP

Timeline: Nov 2022

Process: Each agency will complete one survey. Discussion and consensus within the agency is encouraged for the full representation of agency voice.



Thank you for all you are doing to support vulnerable refugee claimants

Thanh Lam, Sireen ElNashar and Jenny Moss. MAP Executive

2. A full-day, in-person visioning and planning day will be held to discuss strengths, opportunities, aspirations, and results
Timeline: 13 Jan 2023 0830-1730 at Journey Home Community
Process: each agency is welcome to send one delegate to represent the voice of your agency.

What will be the end goal?

1. A new vision for MAP, reaffirmed mission and values, as a foundation for our work going forward. A clear sense of who we are and what we do.
2. Clearly identified and sustainable roles as identified in an updated organizational structure.

If you have questions or comments please reach out to MAP Co-chair Sireen El-Nashar at sireen.elnashar@zaytuna.ca or Advisory Council representative Loren Balisky at loren@kinbrace.ca

Thank you all for your support!

MAP Executive and Advisory Council

Seeking Asylum

Everything you thought you knew about Canadian Refugee Law

JOIN US FOR A DISCUSSION ABOUT CLAIMING ASYLUM IN CANADA

HEAR FROM EXPERTS IN THE FIELD OF REFUGEE LAW, STORIES OF SETTLEMENT, AND PERSONAL ACCOUNTS FROM THOSE WHO HAVE GONE THROUGH THE CLAIMANT PROCESS

Surrey City Centre Library - Room 120
Nov 8, 6-7:30 pm - Free to attend



Presenting MAP's first public education event of the Fall:

Seeking asylum: everything you thought you knew about Canadian Refugee Law

A dynamic presentation by a person who experienced the claim process, a lawyer and a settlement worker documenting the journey along the way. Thank you to our speakers and moderators – we anticipate lots of discussion and learning!

Designed to appeal to members of the public, students, those outside the settlement sector - please let your friends and neighbours know if you live in or near Surrey.

We especially appreciate any outreach to SFU students on the Surrey campus, community colleges and churches.

Speakers:

Dennis Juarez (formerly at Options)

Karen Jantzen – lawyer at the Immigration/Refugee Law Clinic

Ana Yancie Parada – settlement worker, Options

Moderated by MAP Co-chair Sireen El Nashar

Please share the poster attached widely!



Presented by MAP in partnership with



MAP (Multi-Agency Partnership) Bulletin November 2, 2022



A Message from Immigration, Refugees and Citizenship Canada:

Please share this information within your networks.

This message is to advise that due to a technical glitch, refugee claimants using the new asylum online application are receiving the *IMM 1017 Medical Examination Instructions* before the Acknowledgment of Claim (AOC) document. As you know the AOC confirms health care coverage under the Interim Federal Health Program (IFHP).

We are resolving this issue as quickly as possible.

IRCC recommends that applicants schedule their immigration medical examination once they receive their AOC. AOC documents will be issued once the claim information is reviewed and confirmed complete (no missing information).

We understand that technical glitches such as these are frustrating, we appreciate your understanding and sharing this information with your clients. We encourage you to use the [IRCC Webform](#) to report any other technical issues you may experience with the new portal so that we are able to track and address issues in a timely manner.

Thank you for your continued cooperation.

En français:

Veillez communiquer ces renseignements aux membres de vos réseaux.

Le présent courriel vise à vous informer que, en raison d'un problème technique, les demandeurs d'asile qui utilisent la nouvelle demande d'asile en ligne reçoivent les instructions relatives à l'examen médical IMM 1017 avant l'accusé de réception. Comme vous le savez, l'accusé de réception confirme la couverture des soins de santé dans le cadre du Programme fédéral de santé intérimaire (PFSI).

Nous sommes en train de résoudre ce problème le plus rapidement possible.

Immigration, Réfugiés et Citoyenneté Canada (IRCC) recommande aux demandeurs de planifier leurs examens médicaux uniquement après avoir reçu leurs accusés de réception. L'accusé de réception sera envoyé lorsque les renseignements de la demande auront été examinés pour confirmer qu'ils sont complets (aucun renseignement manquant).

Nous comprenons que les problèmes techniques comme celui-ci sont frustrants. Nous vous remercions de votre compréhension et de votre collaboration pour transmettre ces renseignements à vos clients. Nous vous encourageons à utiliser le [formulaire Web d'IRCC](#) pour signaler tout problème technique lié au nouveau portail pour que nous puissions faire le suivi et régler les problèmes dès que possible.

Nous vous remercions de votre coopération continue.

Dear Colleagues,

Hope all is well, please find below **(and attached)** the dates/timing of Ready Tour sessions in November and December 2022. Kindly share the details of sessions with refugee claimants and circulate the information among your team. All refugee claimants as well as service providers are welcome to attend Ready Tour sessions.

Virtual Ready Tours on Microsoft Teams will be offered on the following dates:

- **November 4th** (*Friday*) - 9:30-11:30am
- **November 18th** (*Friday*) - 9:30-11:30am

- **December 2nd** (*Friday*) - 9:30-11:30am
- **December 16th** (*Friday*) - 9:30-11:30am

An Important Update: Please consider by the launch of myrefugeeclaim.ca the referral system has been changed, from now on you need to encourage refugee claimants to register on the website, <https://myrefugeeclaim.ca/en/ready-tours/> or you do the registration for them. We can not accept information of refugee claimants in the spreadsheets anymore.

Also, our next RAD Info Session is on Wednesday, November 30th, details **are in the attachment**, you can refer refugee claimants/service providers by sending their information to me.

Thanks,

Masi Allahverdi

READY Tour Organizer

M 604.362.1070 / T 604.255.9691



AMSSA, through the B.C. Refugee Resource Network (BCRRN) funded by the Province of B.C.'s Refugee Readiness Fund, is creating a Settlement Practitioner Introductory Training geared towards new settlement practitioners in the field. Consultations with service providers across B.C. indicated that an introductory foundational training would aid in the orientation of these new practitioners. These E-learning modules and associated trainings will focus on tasks and duties that settlement practitioners conduct rather than training on the core competencies which settlement practitioners are hired on and develop over the course of their careers.

To gain a better understanding and scope of the needs of new settlement practitioners within BC as well as your organization's training needs, AMSSA is seeking IRCC and BCSIS contract holders' insights.

You can find the survey link here: <https://www.surveymonkey.com/r/B7MFZKV>.

Please fill out this short survey by **Monday, November 14, 2022**. Also, please distribute this survey to others in your organization who can provide insights.

AMSSA is also seeking individuals who would be willing to sit on a working group to help inform this project. AMSSA values your limited time – working group members will have minimal meetings and/or be sent materials for review. If you are interested, please leave your contact information at the end of the survey or contact Jason Lee at jlee@amssa.org.

Thank you!
Jason Lee



HUMAN RESOURCE MANAGEMENT DIPLOMA TRAINING (PBLMT)

(FLYER ATTACHED)

PICS are so excited to announce that we are currently recruiting for our HRM (pblmt) diploma training program starting NOVEMBER 28, 2022.

COHORT 1: Nov 28'2022 – Jul 07'2023

PROGRAM REGISTRATION: [Human Resource Management \(PBLMT\) \(free Trainings.ca\)](https://www.free Trainings.ca)

31 weeks PBLMT training program

- -- 2 weeks of program orientation
- -- 23 weeks of academic training
- -- 1 week of preparation for workplace experience
- -- 3 weeks of practicum (workplace experience)
- -- 2 weeks of follow-up support

Courses: Introduction to Human Resources / Cultural Diversity / Strategic Human Resource Management / Recruitment and Selection / Human Resource Development / International Human Resource Management / Employment Law

Practicum: 120 hours of practicum (3 weeks full-time; Monday-Friday)

PLEASE FEEL FREE TO CONTACT:

Razib Boby: 604-324-7733 ext 612 (razib.boby@pics.bc.ca)

OR

Aly Hassan: 604-324-7733 ext 247 (aly.hassan@pics.bc.ca)



From Naomi Morgan and staff at Surrey Centre Library – our hosts for the October MAP Meeting:

Surrey Libraries will be giving kits to Surrey families with babies right from our [10 library branch locations](#) (City Centre, Clayton, Cloverdale, Fleetwood, Guildford, Newton, Ocean Park, Port Kells, Semiahmoo and Strawberry Hill). We will be encouraging families to visit our libraries, apply for free library cards for all their family members, attend [storytimes](#), [borrow materials](#), and discover the [other resources](#) and welcoming spaces available to them from any branch of [Surrey Libraries](#). While supplies last.

City Centre Library
10350 University Drive
Surrey, BC, V3T 4B8
P: 604.598.7428 F: 604.598.7421



Dear Sir or Madam,

The Ministry of Attorney General & Minister responsible for Housing is pleased to advise you that it is currently accepting applications for the Multiculturalism and Anti-Racism Grant program. The application period is open now through to November 25, 2022, closing at 5:00pm PST.

Registered non-profit and charitable organizations, as well as other public and private sector organizations working in partnership with a BIPOC-led non-profit society, are invited to apply for grants up to \$5,000 to support activities across the province that build intercultural interaction, trust and understanding, or challenge racism, hate and systemic barriers.

The Multiculturalism and Anti-Racism Grant program's focus in 2022/23 is to prioritize projects that seek to reduce systemic racism, hate incidents and/or build capacity in racialized communities, with a preference for applications submitted by racialized and marginalized groups.

Please review the updated 2022-2023 guidelines before you apply for a BC Multiculturalism Grant at:

<https://www2.gov.bc.ca/gov/content/governments/multiculturalism-anti-racism/multiculturalism/multiculturalismgrants>

An optional virtual information session on the Grant program is planned for November 4, 2022, from 11:00am – 12:00pm PST. Please register:

<https://www.eventbrite.ca/e/bc-multiculturalism-and-anti-racism-grants-202223-info-session-tickets-445588997687>

Applications will be accepted until 5:00pm PST on November 25, 2022.

PLEASE NOTE: Applications must be submitted via the Ministry website indicated above in order to be considered. The Ministry cannot accept applications received by email, fax, or mail.

Please forward this information to any groups in your network that may be interested in applying for this funding.

Thank you for your interest,

Multiculturalism & Anti-Racism Division, Ministry of Attorney General & Minister Responsible for Housing



Shared by CCR:

The government has tabled the immigration levels: <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/supplementary-immigration-levels-2023-2025.html>

Of note particularly regarding refugees:

- Level for “Protected Persons in Canada and Dependents Abroad” (former refugee claimants who have been accepted) remains very low. This means people will remain years without permanent residence and separated from their families - <https://ccrweb.ca/en/media/family-reunification-sept-2022>
- Level for Government-Assisted Refugees is higher than expected in the multi-year level plan - 23,550 (compared to projected target of 17,260 for 2023 in last year’s levels)
- Privately sponsored refugee levels on the other hand have gone down from the multi-year level plan - 27,505 (compared to projected target of 30,795 for 2023 in last year’s levels). This is bad news for the thousands in the inventory as they will have to wait longer before they can be resettled.

Why we build border walls

Ep. 1 of *Borders & Belonging* launches this week. Journalist **Todd Miller** provides a first-hand account of the dangers facing

undocumented migrants along the US-Mexican border. Host and CERC Migration researcher **Maggie Perzyna** speaks with **Douglas Massey** (Princeton University) and **Elisabeth Vallet** (University of Quebec at Montreal) to understand the utility of walls.

Along with each episode, top scholars contribute articles based on their research. This week, **Maciej Grześkowiak** (University of Warsaw, Office of the Commissioner for Human Rights) goes in depth on the Poland-Belarus border. Read "[Despite Europe's new wall, the migration route through Belarus is here to stay](#)".

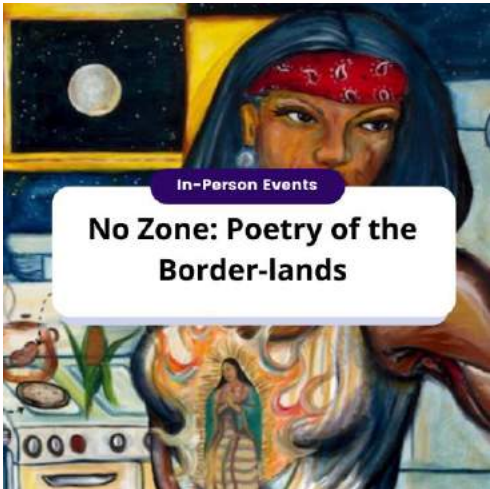
For more information from CERC Connections explore [here](#)





CMS Weekly Update
Read in your browser

Excerpts:



No Zone: Poetry of the Border-lands

Event Date: November 8 at 12 PM (PT)

Organizer: [CMS Borders Research Group](#)



CMS Community Luncheons are back!

Event Date: November 17, 2022

Please join us for food and networking with fellow Centre for Migration Studies faculty, students, staff, visiting scholars, and community partners!

This is an opportunity to re-connect face-to-face and make new friends.

Click [here](#) to RSVP.

REPEATS



IMPACT NORTH SHORE WORKSHOPS

To register: Contact us at office@impactnorthshore.ca or 604-988-2931

SD44 & 45: Post Secondary Education Information Week (English, support in Farsi & Mandarin)

Thursday, November 3rd

4:00-6:00 pm

Join this online workshop to learn about post-secondary education programs at the University of Toronto and University of Victoria.

Online Newcomer Information Session (Farsi)

Friday, November 4th

1:30-3:30 pm

This orientation will help you to understand and connect to the services available on the North Shore as well as Canada.

MOSAIC is excited to announce that the Refugee Settlement and Integration Program will be hosting a series of **Art Therapy** for both **Refugee Claimants and Convention Refugees** this coming Winter.

The 6 sessions for Refugee Claimants will be offered in Spanish from 10:00AM to 11:30AM every Tuesday from November 8th to December 13th. (Zoom)

The 6 sessions for Convention Refugees will be offered in English from 12:00PM to 1:30PM every Tuesday from November 8th to December 13th. (Zoom)

Our facilitator will work with the participants to explore practical tools through expressive arts to de-stress.

No artistic skills are required, and all the art supplies will be provided.

The spots are limited. Please email ttang@mosaicbc.org to register.

Posters attached!



Settlement & Integration Program

Burnaby Neighbourhood House located on the traditional unceded territories of Coast Salish Nations



ART SESSIONS FOR NEWCOMER CHILDREN AGE 7-12

FROM NOV 5 TO NOV 26
SATURDAYS, IN-PERSON
11:00 AM - 12:00 PM



At 4460 Beresford Street, South BNH

- This class is for newcomers children ages 7 to 12
- Weekly sessions to make friends by drawing and enjoying time
- Parent's participation is required

If interested please register now:

parisas@burnabynh.ca ; 236 878 6295

WWW.BURNABYNH.CA

The Burnaby Neighbourhood House is a Charitable Non-Profit Organization. We are a volunteer driven community-funded agency with a unique focus on Neighbours supporting Neighbours.

BNH Newcomer programs

see Posters attached

Settlement & Integration Program

Burnaby Neighbourhood House located on the traditional unceded territories of Coast Salish Nations



Let's Chat Conversation Club



Come and join us to:

- Practice and improve your English
- Meet friends from different cultures
- Obtain information and resources
- Share your thoughts and talents

To register, please scan



Date: Every Wednesday,
Nov 2nd--- Dec 14th

Time: 1:30-3:00pm

Location: Online by Zoom

Or email:
daliq@burnabynh.ca

www.burnabynh.ca

Burnaby Neighbourhood House is a community driven and community funded agency located on the unceded territories of the Tsleil-Waututh (salilwataʔ), Kwikwetlem (k'ik'wəlam), Squamish (Skwxwú7mesh Uxwumixw) and Musqueam (x'məʔk'əyám) nations with a unique focus on neighbours supporting neighbours.



4460 Beresford Street
Burnaby, BC V5H 0B8
(In front of Metrotown Skytrain)
(604)431-0400

Funded by:



Immigration, Refugees
and Citizenship Canada

Financé par :

Immigration, Réfugiés
et Citoyenneté Canada



4460 Beresford Street
Burnaby, BC V5H 0B8
(In front of Metrotown Skytrain)
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Settlement & Integration Program

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Coast Salish Nations



LA CASITA—THE LITTLE HOUSE

Programa en español para padres
con niños pequeños (1-3 años)

Program delivered in Spanish for
parents with small children (1-3 years)



Sábados/Saturdays
10:00am - 11:00am

4460 Beresford Street, Burnaby (BNH South House)

Durante las sesiones, participantes
podrán disfrutar de la narración de
historias, actividades de danza y
canta, show de títeres, manualidades
y mucho más.

During the sessions, participants will
enjoy story time, sing and dancing
activities, puppets show, art & craft,
and much more.

*El programa será guiado en español
para motivar el desarrollo del lenguaje
en los niños.

*The program will delivered in Spanish
to encourage the development of
language skills in the children.

October 29, November 12 & 26, and December 10, 2022

For more information or register,
please email lauraj@burnabyhh.ca

Para mayor información o registro,
mandar un email a lauraj@burnabyhh.ca

www.burnabyhh.ca

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Burnaby Neighbourhood House Newcomer programs

see Posters attached

Settlement & Integration Program

Burnaby Neighbourhood House
located on the traditional
unceded territories of
Coast Salish Nations



Conversation Circle (in-person)

Tuesdays 9:30am - 11:30am
4460 Beresford Street, Burnaby
(BNH South House)



Do you want to improve
your English language
skills? Come and join us!

- Friendly environment
- Small group setting
- Individualized support

¿Quiere mejorar sus habilidades
de comunicación en Inglés?
¡Regístrese y aprenda con
nosotros!

- Ambiente amigable
- Grupos pequeños
- Apoyo individualizado

November 1 - December 13, 2022

For more information or register,
please email lauraj@burnabyhh.ca

Para mayor información o registro,
mandar un email a
lauraj@burnabyhh.ca

www.burnabyhh.ca

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Thanks to Erin Goheen Glanville (Worn Words) and Ermin Badzak for this [8-minute film trailer](#).

<https://vimeo.com/762122884>

It's a call to amplify wellbeing, belonging, and dignity with refugee claimants, in response to what is heard and documented in [From Humanitarian to Human: Changing the Way We Welcome Refugee Claimants](#).

<https://kinbrace.ca/wp-content/uploads/2022/03/Report-From-Humanitarian-to-Human-Changing-the-Way-We-Welcome-Refugee-Claimants-2021.pdf>

If you feel it's helpful, reference the film and the report in your grant applications to support your innovative, quality-rich project or program, drawing on one or more of the nine recommendations.

Warmly,

Loren Balisky (he/him)
Director of Engagement
Kinbrace

INVITATION TO REGISTER FOR IRCC BC-Yukon Fall 2022 Hybrid Summit
Momentum Into the Future: Supporting Transition Through Connection
November 30 & December 1, 2022 (2 pages)



Dear Settlement and Integration Service Providers and Programs,

The 2022 IRCC BC-Yukon Fall summit will provide space to share initiatives and ideas that foster human connection through collaboration and equitable partnerships. AMSSA would like to invite you to register for our online and hybrid portions of the Fall 2022 BC-Yukon Hybrid Summit.

Registration is open to all levels of staff from IRCC BC-Yukon funded settlement organizations, IRCC NHQ funded organizations, and other programs and organizations with interest in or related to settlement and integration.

Please click on the link below to register for the event. You will receive a confirmation email with instructions after registration:

[REGISTRATION](#)

Please Register by November 25th, 2022

For questions, please contact mwang@amssa.org or ideleon@amssa.org

About the Summit

Theme: Momentum into the Future: Supporting Transition Through Connection - see more information over



Theme: Momentum into the Future: Supporting Transition Through Connection

British Columbia's Settlement Sector is in a time of transition. After two long years of responding to the COVID-19 pandemic, we are shifting towards a post-pandemic period of recovery. Following a rapid emergency response to support Ukrainian newcomers, we are now working to develop sustainable methods of settling and integrating all those fleeing crisis situations. This work follows closely on the heels of the Settlement Sector's special operations to welcome Afghani and Syrian refugees.

As we are embracing this period of transition and reimagining ways to assist newcomers and further improve service delivery, we hope to carry the momentum of these rapid emergency responses into the future.

Building on the work of the last few years, we hope these connections will allow the sector to best respond to the evolving needs of newcomers. The Summit will include a broad range of topics addressing the existing challenges being experienced by both newcomers and settlement workers, while also sharing solutions that can be developed to strengthen the sector's capacity and support the changing immigration landscape.

The Summit will focus on four key pillars:

- **Connections between SPO staff and newcomers** – discussions focused on providing support for newcomers
For example, this will include sessions centred on arrival supports for refugees, affordable housing solutions, and trauma-informed practice
- **Internal Connections** – conversations centred on internal organizational supports for SPOs
For example, this will include sessions focused on staff retention strategies and hybrid service delivery
- **Connections between SPOs** – dialogues centred on facilitating connections between the Sector
For example, this will include sessions focused on building connections and understanding between Francophone and non-Francophone organizations
- **Connections between Indigenous communities, SPOs, and newcomers**
Discussions about Truth, Reconciliation and Decolonization, and the connection with the Settlement Sector



EVERYONE IS WELCOME

A Burnaby Community Celebration

**Join us for a morning of learning & sharing resources for newcomers.
Lunch will be served!**

This half-day event is to celebrate the conclusion of two Burnaby-based research projects investigating the experiences of newcomers.

We'll explore the impacts of racism, stigma, social isolation, and how Burnaby is now focused on addressing communication barriers experienced by newcomers.

Live translation will be available! Please note, photos will be taken at this event.

Do you have a toddler who won't be in school that day?

Child care for ages 18 months to five years is available upon request.

Are you taking transit to the event?

Limited number of transit subsidies available. Rides will be also available upon request from the nearest bus stop to the Ismaili Centre.

**NOVEMBER 3
9:00am - 1:00pm**

Ismaili Centre, 4010 Canada Way, Burnaby

Learn more &
register to attend:
bit.ly/everyone-is-welcome



The Burnaby Intercultural Planning Table would like to invite you to attend

[Everyone is Welcome: A Burnaby Community Celebration](#)

November 3rd, 2022 9:00AM - 1:00PM @ Ismaili Centre, 4010 Canada Way, Burnaby.

[REGISTER HERE](#)

With presentations by the [Burnaby Primary Care Networks](#) and the [Burnaby Intercultural Planning Table](#), this event will explore issues of racism, stigma, social isolation, and how Burnaby is now focused on addressing communication barriers experienced by newcomers.

Arabic, Farsi, Mandarin, and Tigrinya live translation will be available!

Please note, photos will be taken at this event.

Registration for this event closes on Friday, October 28 – don't miss out!

Data on refugee claim recognition rates by RPD and RAD members for 2021 has now been released.

You can find the 2021 data here:

<https://refugeelab.ca/projects/refugee-law-data/>

As usual, there is lots of variation in recognition rates. At the RPD, the recognition rate range is from 0% (D Mungovan) to 100% (K. Bugby, D. Coyne & H Savage including). And at the RAD, the appeal allowal rate range is from 1.1% (L. Mokhtar) to 71.7% (J. Corry).

Also, I am excited to report that my Refugee Law Lab will soon be launching a web portal to share this sort of data in a more accessible format with better visualizations – and the portal will have constantly updated Federal Court data as well. If you'd like to see what the RPD portion of the portal currently looks like (and if you have any feedback for us), you can check out a video here: <https://www.youtube.com/watch?v=xNF4Sv8qlzw>

Finally, if you'd like to stay up to date about what the Refugee Law Lab is up to, you can join our email list here:

<https://crs1.apps01.yorku.ca/machform/view.php?id=41245>

SEAN REHAAG

Director, Centre for Refugee Studies (on sabbatical leave)

Director, Refugee Law Laboratory

Associate Professor, Osgoode Hall Law School

York University, Toronto, Canada



Refugee Research Network

**- RRN Research Digest -
October 20, 2022**

[View full notice in your browser](#)

[Read Digest on RRN website](#)