

**MAP Meeting Agenda**  
Thursday, June 23, 2022: 9:30AM – 12:00PM  
**Online meeting via Zoom**

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**9:30AM Welcome from** Co-Chair: Thanh Lam, Mount Pleasant Neighbourhood House

- Acknowledgement, Welcome and Introductions
- Housekeeping and Outline of Agenda
- Review of May Minutes

**9:40 AM Announcements:**

IRB Updates  
Report back on World Refugee Day

**9:50 AM Discussion: MAP member agency experience with the IRCC portal – issues, tips**

Bring your thoughts to the meeting to discuss.

An IRCC Representative will be present to answer questions sent in ahead of the meeting.

**Presentation: CCR's Quality of Services Project**

Presented by Basel Dakak, Quality of Service Project Coordinator

**10:40 AM Break: take your break with friends in a breakout room:**

3 Breakout rooms: IRCC Portal, Quality of Services Project, Housing

**11:10 AM Reconvene**

**11:15 AM Update on MAP 's Strategy**

**11:30 AM BC CHARMS Update**

**11:40 AM Agency Updates concerning refugee claimants only please**

**11:45 AM A Special Goodbye!**

**12:00 PM Adjournment – Next meeting: September 22 – enjoy your summer!**

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