



**MAP** Multi-Agency  
Partnership BC  
*Working Together for Refugee Claimants*

# MAP Member Agency News

MAP Bulletin # 107

December 8, 2021

**Dear MAP members,**

*How are you doing?* That's a common question nowadays and one that MAP wants to focus on during the pandemic and the unrest caused by overt and covert racism – providing support through online MAP meetings. We will keep you up to date with any changes to refugee claimant services as they happen - and ask if you have information that you would like to share with MAP that you let us know at [info@mapbc.org](mailto:info@mapbc.org).

**NEWS!**

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**JOB Opportunity with MAP!**

MAP is hiring a short-term writer for the Emergency Plan. See the Job Description [here](#) or attached

Closing date for applications: Dec 22 at 5pm

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**From MAP's Emergency Plan Task Force:**

Here's hoping we have a quiet, restful holiday season. But in case there's a sudden major increase in claimants, **here are six strategies from the Emergency Planning Task Force to help get your agency started on the right track.**

[Click here](#)

In February we will be sending you the full plan for review.

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**MAP's In Focus #4 – RECORDING NOW AVAILABLE!** <https://vimeo.com/653272346>

**See the humans behind the trauma: Indigenous and asylum seeker experience**

*Has understanding the concepts of displacement and trauma been part of your journey towards reconciliation? Watch this conversation between Linda and Malena to get straight to the heart of their shared experiences.*

Let MAP know if you would like to use this film in your conversations with clients about reconciliation and what it means.

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**Thank you** for all you are doing to support vulnerable refugee claimants - especially during these unprecedented times.

Stay safe and well - and let's not let social distancing be a barrier to the folks we serve.

Jenny Lam, Thanh Lam - and the other Jenny!

## Previously circulated as an email

Dear Stakeholders,

Please be advised that a Notice to Vendors NTV22RRF02 has been posted on [BC Bid](#) regarding the upcoming procurement for the 2021 Refugee Readiness Fund and the results of the consultation.

To find the NTV on BC Bid:

1. Browse for the opportunity under the organization “Ministry of Municipal Affairs” and click on the link.
2. Go to the folder “Supplier Attachments Exist” to download files.

For more information and resources on participating in a procurement process, please see the resources at [this link](#).

Thank you,

Immigrant Integration Unit  
Ministry of Municipal Affairs

# News highlights:

## Refugee claimant- related articles from Canada and around the world

December 8, 2021

Please see a list of interesting articles gathered by MAP from across Canada and globally ([PDF attached](#))

*Thanks to Journey Home's **Barry Growe** for his research and compilation*

- [Concern is not enough: human trafficking continues during pandemic](#)  
Yahoo Finance
- [New report finds federal government is failing in its promise to leave no one behind](#)  
Yahoo Life
- [Canada launches new initiative to protect vulnerable women and girls in Central America](#)  
Government of Canada
- [Access to Justice for Refugees: How Legal Aid and Quality of Counsel Impact Fairness and Efficiency in Canada's Asylum System](#)  
Centre for Refugee Studies
- [Local refugee's case headed to the PMO](#)  
Recorder & Times
- [Pulling on lived experiences](#)  
Toronto Star
- [Victoria refugee association ends Welcome House program](#)  
Victoria News

## Emergency management for refugee-serving agencies

### 6 Strategies: how to make an unmanageable situation manageable

#### Delegate or die

- In an emergency, normal supervision is impossible. Delegate as much of the work to capable people and trust them.
- Expand your workforce by training new volunteers and trust them, with supervision. Some of them will become your supervisors.

#### Cut services

- For the newly arrived refugee claimants, you might normally provide six services immediately. During an emergency, you may decide that only four of those services are absolutely necessary.
- For your regular clients, pare down services; e.g., their ESL training could wait a couple of months. Cutting services makes it possible to focus on key services like housing refugees in unconventional ways.

#### Promote a can-do attitude

- Hold regular meetings to coordinate services and keep up morale.
- Emphasize successes.

#### Take care of your workers

- You cannot afford to lose workers to burnout.
- Record everyone's hours. Set limits after which staff must rest at home.
- Have social workers and counsellors form a Worker Care unit.

#### Yell for help

- Refugee arrivals are big news.
- Expect businesses, organizations, news media, religious groups to be generous.

#### Coordinate

- Work closely with government. Ask for the information and funding you need.
- Work closely with fellow agencies. Consider establishing a coordination office to convene agency meetings, provide news media messaging, etc.

# Evaluating Inequities in Refugee & Immigrants' Health Services Access (IRIS)

- Please consider signing our petition!  
<https://www.ipetitions.com/petition/end-bcs-mandatory-wait-period-for-health-care-for>

- 3-month wait research summary:  
<https://www.cgshe.ca/app/uploads/2021/08/3-Month-Wait-One-Pager-FINAL.pdf>

- 3-month wait paper:  
<https://bmjopen.bmj.com/content/11/8/e047597.full>

## THE 3-MONTH WAIT-PERIOD UNDERMINES A UNIVERSAL HEALTH SYSTEM

### What is the three-month wait period?

- A wait-period that consists of the rest of the month of arrival, plus two more months, where new residents to British Columbia are not eligible for health insurance coverage (MSP); many people wait longer depending on their specific situation
- Determined by the Medical Services Commission (committee that manages MSP, often abbreviated as the MSC)
- Is not based in any law and is province specific (only BC and Quebec have maintained this policy)
- It can be changed very easily. This was demonstrated when the province waived this wait period to improve access to health care during COVID-19.

### Who is affected?

All new residents to BC, including:

- Permanent Residents,
- Work visa holders,
- Student visa holders,
- Canadian citizens,
- Babies born to parents who don't have formal residency
- People who have been living in BC and their status recently changed to any of the above categories.



### March 2020

The BC Medical Services Commission removes the 3-month wait-period for health coverage at the height of the COVID-19 crisis.

*It's access... if you don't have status or a precarious status, it's*

### July 2020

The wait-period policy was put back into place and COVID-19 infections begin to spike.

### NOW!

Urgent policy reforms towards ending the three month wait is needed.

**This waiting period produces discriminatory and inequitable outcomes for im/migrant\* women. Findings**

See report attached!

# ONLINE WORKSHOP FOR Newcomers



- ◆ Financial Education
- ◆ Understanding Pay Stubs
- ◆ Tax Information

Thursday, December 16, 6:00 PM-7:30 PM

To Register: [lhernandez@mosaicbc.org](mailto:lhernandez@mosaicbc.org)  
phone 604-254-9626 ext. 1021



MOSAIC

(POSTER ATTACHED)

MOSAIC is reaching out to share an exciting upcoming event!

On Thursday, December 16, 6:00 PM-7:30 PM, we are offering an online workshop for newcomers to provide information about Pay Stubs, Financial Education and Tax information.

The event will be facilitated by our lovely settlement worker Lucia. Please contact her to register:

[lhernandez@mosaicbc.org](mailto:lhernandez@mosaicbc.org)

604-254-9626 Ext 1021

Registration is open for the wider community.




POSTER ATTACHED

FV MAP's co-chair agency  
ARCHWAY COMMUNITY SERVICES

Is offering online Employment Workshops throughout January and February.

Please refer to the poster for more information and registration instructions. .

If you have any questions, connect with Monika at [monika.isaak@archway.ca](mailto:monika.isaak@archway.ca)



## EMPLOYMENT READINESS SERIES 2022

### EMPLOYMENT MENTORS PROGRAM

PLEASE JOIN US FOR THE UPCOMING  
**ONLINE** EMPLOYMENT READINESS  
LIFE SKILL SERIES. LEARN TOOLS AND TIPS ON  
HOW TO EFFECTIVELY NAVIGATE THE  
CANADIAN LABOUR MARKET AND LAND THE  
JOB YOU ARE SEEKING DURING THE PANDEMIC.


TUES JAN 18	RESUME	10 AM-12 PM
THURS JAN 20	COVER LETTER	10 AM-12 PM
TUES JAN 25	INTERVIEW SKILLS (1)	10 AM-12PM
THURS JAN 27	INTERVIEW SKILLS (2)	10 AM-12 PM
TUES FEB 1	THE HIDDEN JOB MARKET	10 AM-12 PM
THURS FEB 3	JOB SEARCH TOOLS & SOCIAL MEDIA	10 AM-12 PM

**CERTIFICATE OF COMPLETION**  
WILL BE AWARDED TO PARTICIPANTS

TO REGISTER CONTACT LINDA OR SONA:  
604.308.5427 LINDA.CLARKE@ARCHWAY.CA  
604.217.0444 SONA.KORAJIAN@ARCHWAY.CA

[www.archway.ca](http://www.archway.ca)

Funded by: Immigration, Refugees and Citizenship Canada / Financé par: Immigration, Réfugiés et Citoyenneté Canada





# IMPACT NORTH SHORE

## NOTE: Date change for upcoming workshop

We would like to let you know that we had to reschedule the workshop ‘How to Apply for a Work Permit Extension’, to **Thursday January 13, from 6:00 PM – 7:30 PM.** Contact Masha at [mashar@impactnorthshore.ca](mailto:mashar@impactnorthshore.ca) to register or for more information.

**Impact NORTH SHORE** FORMERLY NORTH SHORE MULTICULTURAL SOCIETY  
**Immigrant Service Centre**

**How to Apply for a Work Permit Extension (with Farsi Interpretation)**

Thursday, January 13  
6:00pm – 7:30pm

Join this workshop to learn how to apply a Work Permit Extension by yourself in your online IRCC account.

**Workshop Highlights**

Learn how to apply for a Work Permit Extension online! In this workshop for Protected Persons and Refugee Claimants, you will learn how to:

- Create an IRCC account
- Fill out the immigration forms
- Gather the required documents
- Submit your application online

**For more information and to register contact:**  
Masha Rademakers, [mashar@impactnorthshore.ca](mailto:mashar@impactnorthshore.ca) or 604-988-2931

**Details:**  
This workshop will be presented in English with interpretation in Farsi.  
This workshop is open to Protected Persons and Refugee Claimants.  
Online via Zoom  
Details to join this virtual session will be provided after registration.  
This program is government sponsored and free of charge.

مشارکت کنندگان: Immigration, Refugees and Citizenship Canada / Immigrés, Réfugiés et Citoyenneté Canada

**Impact NORTH SHORE** FORMERLY NORTH SHORE MULTICULTURAL SOCIETY  
**Immigrant Service Centre**

**How to Apply for a Work Permit Extension (with Farsi Interpretation)**  
چگونه ویزای کار خود را تمدید کنیم

Thursday, January 13  
6:00pm – 7:30pm

Join this workshop to learn how to apply a Work Permit Extension by yourself in your online IRCC account.

**Workshop Highlights**

از تعداد صوت می شود، جهت کسب اطلاعات در مورد تمدید ویزای کار خود به صورت آنلاین، در این جلسه شرکت کنید.  
مطلب مورد نیاز:

- نحوه ساخت حساب کاربری در وبسایت اداره مهاجرت IRCC
- نحوه پر کردن فرم های مهاجرتی
- جمع آوری مدارک مورد نیاز
- ارسال فرم درخواست به صورت آنلاین

این کارگاه به زبان انگلیسی و با ترجمه همزمان فارسی برگزار می گردد.  
لطفاً برای ثبت نام و کسب اطلاعات بیشتر با ما تماس بگیرید.  
[mashar@impactnorthshore.ca](mailto:mashar@impactnorthshore.ca) یا تلفن 604-988-2931

**Details:**  
This workshop will be presented in English with interpretation in Farsi.  
This workshop is open to Protected Persons and Refugee Claimants.  
Online via Zoom  
Details to join this virtual session will be provided after registration.  
This program is government sponsored and free of charge.

مشارکت کنندگان: Immigration, Refugees and Citizenship Canada / Immigrés, Réfugiés et Citoyenneté Canada

Posters attached



## Online Book Club

*Join us every Wednesday to go on a book adventure!*

Every Wednesday starting December 15th

4:30 PM-5:30 PM

English Level: Intermediate or Advance Level is required

Location: Zoom

Registration is open for Refugee Claimants, International Students, Temporary Foreign Worker & Naturalized Citizens

Registration is limited, to register email [srahnama@mosaicbc.org](mailto:srahnama@mosaicbc.org)

Poster attached

**MOSAIC's Online Book Club is for everyone!**

This online Book Club is for clients who have intermediate or higher English level.

Register via email to [srahnama@mosaicbc.org](mailto:srahnama@mosaicbc.org)



WelcomeBC



## New tools to use from ISSofBC:

ISSofBC wants to share with you our newly released multilingual (7 languages -English, Arabic, Chinese, Punjabi, Korean, Farsi and Spanish) 7 min video and study guide called **Welcome to Our Homelands** created by local Indigenous People with representation from across Canada.

Feel free to share with your colleagues. Our intent is to do voice over and translation into other languages in the future.

<https://issbc.org/our-resource/issofbc-newcomer-awareness-tools>



## BC REFUGEE HUB WEBINAR AFGHAN SPECIAL INITIATIVE

You are invited to attend this webinar hosted by the BC Refugee Hub providing updates on Afghan refugee resettlement to Metro Vancouver.

### *Speakers:*

- Kathy Sherrell - Director, Settlement Services, ISSofBC
- Jennifer York - Division Manager, Settlement Program, ISSofBC

Date: December 9, 2021 (**note day change**)

Time: 2:00 – 3:30 pm PST

Online via Zoom - register here:

**REGISTER**

Questions or Comments? Send us an e-mail: [refugeehub@issbc.org](mailto:refugeehub@issbc.org)

•The BC Refugee Hub is a program of [ISSofBC](#)



# PACIFIC IMMIGRANT RESOURCES SOCIETY

**2020-2021 was another strange year, but our community proved that we are stronger together.**  
We are so lucky to have so much to celebrate, and we are so grateful to share some of our excitement with you—our community that makes it all possible!

- This past year, we:
  - welcomed **454 women** and **165 children** to our PIRS family
  - served migrants from **30 different countries**, speaking **20 different languages**
  - provided high quality services across **22 programs**
  - served **400 people/week** at the Emergency Food Hub
  - delivered **3,166 food hampers** and **11,035 individual meals**
  - made **1,381 one-on-one support calls and referrals**, supporting **235 women**.

All of this was possible only with the help of our generous donors, volunteers, and community members. We are beyond grateful for our:

- 82 active volunteers**, contributing **2,433 hours** of community service
- **8 Board of Directors**, contributing **1,248 hours**
- **91 Food Hub volunteers**, contributing **2,986 hours**.

Read more about our achievements and community stories from the past year by viewing our Annual General Report, click [here](#).

**Journey Home Community** newsletters are now available on our website, so people can read them there.

These newsletters, sent 3X a year, are a way we let you know the impact of gifts-of-welcome.

<https://www.journeyhomecommunity.ca/gifts-of-welcome>

Thanks everyone for your caring for refugees.

Enjoy and Merry Christmas!

Doug

**Doug Peat**

Housing & Donor Engagement

778-242-1227

[JourneyHomeCommunity.ca](https://www.journeyhomecommunity.ca)





Canadian Council for Refugees  
Conseil canadien pour les réfugiés

Canadian Council for Refugees

Media release – 8 December 2021

## **Aleks Dughman-Manzur elected President of Canadian Council for Refugees**

The Canadian Council for Refugees is pleased to announce that Aleks Dughman-Manzur was elected President at its Annual General Meeting on December 3. Aleks (they/them) was the Vice-President of the CCR for the past two years and is the Programming Director and Co-Lead of Rainbow Refugee, based in Vancouver.

Jenny Jeanes was elected Vice-President, representing Action Réfugiés Montréal.

"I am honoured and privileged to serve as President of the Canadian Council for Refugees following in the footsteps of giants like the late Francisco Rico-Martinez", said Aleks Dughman-Manzur, CCR President. "The past two years have been extremely challenging: COVID-19 pandemic, borders closing, travel ban, protracted refugee processes, oppressions and racism heightened by inequity in access to resettlement, social services and financial resources. In the face of so many challenges, the migrant and refugee community has shown once again their resilience, solidarity and fighting spirit. We advocated fearlessly for welcoming refugees, reopening borders, and making sure that no one is left behind. In this coming year of uncertainty, we have the opportunity to work together, to rely on each other's wisdom, and to lift each other up in the recognition that it is in the togetherness that we can make change happen."

Aleks Dughman-Manzur takes over from Dorota Blumczynska, who served as President from the end of 2019, and will continue on the Executive as Past President.



Canadian Council for Refugees  
Conseil canadien pour les réfugiés

For CCR Members:

The CCR invites you to an important meeting on **Thursday 13 January 2022** to hear about and discuss the new Strategic Plan.

As announced at the Annual General Meeting last Friday, the Executive wants to share the plan with members before finalizing it. We had mentioned that the meeting would be in December, but we have since realized that it would be more realistic to meet in January.

The meeting will be an opportunity to discover what the next few years will look like. The plan takes into consideration the feedback you have given us as well as the ever-evolving context of our work.

We look forward to seeing many of you then. In the meantime you can already register for this meeting!

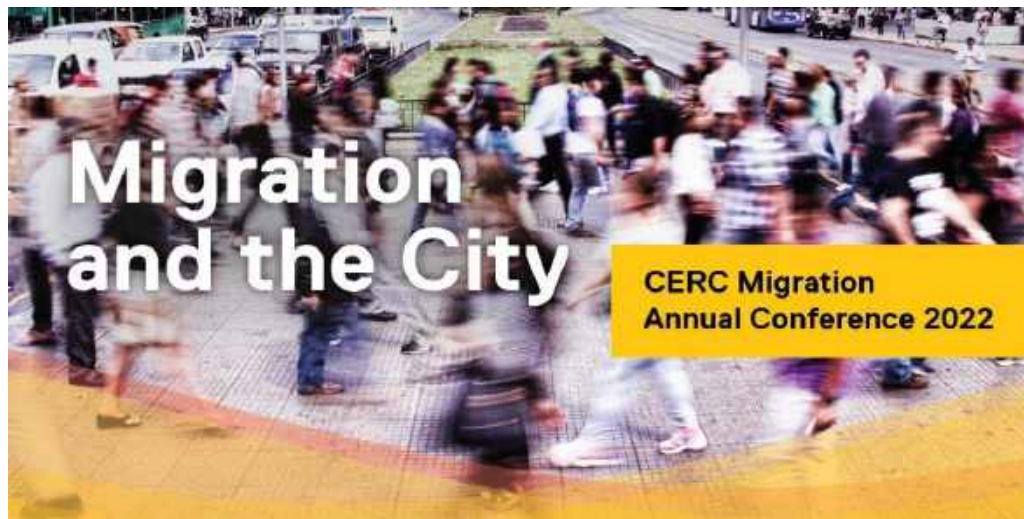
## **VIRTUAL MEETING DETAILS**

**When:** Thursday 13 January - for 90mns - starting at 11:00am Pacific

**To register**

Please register at: <https://us06web.zoom.us/meeting/register/tZAsfuypqz0rGNYxvrW85sB68iojZwsRJVza>





**Join the CERC in Migration and Integration  
program for its 3rd annual international  
conference 16-17 February, 2022**

By 2050, two-thirds of the world's population will live in cities, and migration will be a significant driver of urban growth. But what will the future city be like: a hub of creativity and inclusion or a place of disparity and exclusion for many?

Join us for a two-day conference to investigate the relationship between migration and the city in the 21st century. Panelists from different world regions will share insights on the complexity of urban diversity and governance, the role of grassroots advocates and diasporas in migration, and the capacity of small communities, suburban edges and border cities to receive migrant populations.

This event will be delivered in a hybrid format. Registrants will have the option to participate online or in person. Further details on how you can participate will be available closer to the conference date.

**REGISTER TODAY**

# UBC SPRING CAREER FAIR 2022

Wednesday, March 2nd  
11AM - 4 PM PST

**Employer Registration  
NOW OPEN**



**Register by Jan 15th on CareersOnline for Early Bird Rate**  
[spring.fair@ubc.ca](mailto:spring.fair@ubc.ca)

## REPEATS



## JOB OPPORTUNITY

### Kinbrace

Dear Friends,

You may be interested - or know someone else who might be a good candidate - in this exciting 9-month, 40hours/week job opportunity: [Housing & Employment Worker](#).

The Housing & Employment Worker works to fulfill the mandate of Kinbrace's Housing and Employment Programs. This role will help newly arrived refugee claimants transition from homelessness into safe and secure permanent housing in BC's Lower Mainland, as well as help Kinbrace further develop and run the Employment program to help refugee claimants gain meaningful employment and increase their economic resilience.

## Online event sharing research results of national significance.

We invite you to join us on **Friday December 10th at 1:30pm PST** (via Zoom) as we share the findings and recommendations for change that resulted from this unique project.

[CLICK HERE TO REGISTER](#)

### About this event

*What would a values-based, person-centered, and transformational welcome for and with people seeking refuge and protection in Canada look like?*

The purpose of this event is to share the findings from a community-based, asset-oriented research project aimed at identifying what works. Instead of asking refugee claimants to recount challenges or name the barriers they have faced, we explored where and when people encountered dignity, empowerment, and mutuality from the time of submitting their refugee claim up to their hearing date in Canada with the aim of amplifying those "bright spots."

Individuals with lived refugee claimant experience from across BC shared their experiences in three ways:

1. Listening sessions
2. Poetry/prose workshops and writing submissions
3. Visual contributions

The creative contributions and thought-provoking insights shared by participants underpin a list of actionable recommendations we hope will move Canadian systems towards a more generous welcome for refugee claimants.

The *From Humanitarian to Human* project was initiated by Kinbrace (Refugee Housing & Support) and funded by Vancouver Foundation Systems and The Houssian Foundation. Research conducted by Alexandra Dawley Consulting.

Thank you

Jenny Francis, Independent Project Coordinator



# Refugee Research Network

## - RRN Research Digest - November 25, 2021

[READ DIGEST ON RRN WEBSITE](#)

The RRN digest is issued bi-weekly to highlight the latest academic and non-academic resources on Refugees and forced migrants. We encourage readers to [email us](#) any articles, reports, or research related to refugee/forced migration studies to be considered in the forthcoming editions. Open-access versions are always a preference



Please see the flyers attached in a number of languages matched to the surveys that can be completed online.

Dear Families

The Pacific Immigrant Resources Society (PIRS) in collaboration with the Institute for Sustainable Food Systems (ISFS) at Kwantlen Polytechnic University (KPU) are conducting a survey on need assessment and local food access among the refugee and immigrant population in Metro Vancouver. The main goal of this project is to advance our unique needs of newcomers to Canada and their interest in local food system participation. The results will help us advocate for food policy related to refugees and immigrants as well as provide appropriate resources that may help them navigate through food environments in a new country. (This study has been approved by the KPU's Research Ethics Board under the file number KPU REB#2021-23.)



Hey! we need your opinion!

# Agricultural Food Survey



click here for the English version!

complete the survey to be entered in a draw to win a \$20 giftcard

The Pacific Immigrant Resources Society (PIRS) in collaboration with the Institute for Sustainable Food Systems (ISFS) at Kwantlen Polytechnic University (KPU) are conducting a survey on need assessment and local food access among the refugee and immigrant population in Metro Vancouver. (This study has been approved by the KPU's Research Ethics Board under the file number KPU REB#2021-23.) You can complete the survey at the food hub site now or take home to complete later. It is also available online at: <https://www.kpu.ca/isfs/refugees-and-immigrants-local-food-access> If you do not wish to participate in the survey but still would like to enter a prize draw, please contact the principal investigator, Dr. Wallapak Polasub at [wallapak.polasub@kpu.ca](mailto:wallapak.polasub@kpu.ca) or 604-599-2533.

The survey is available in English, Arabic, Chinese, Farsi, French, Punjabi, Spanish, Tagalog and Vietnamese. They can be accessed online at our study website at:

<https://www.kpu.ca/isfs/refugees-and-immigrants-local-food-access>

If you would like to receive paper copies of the survey or have questions about this study, please contact the principal investigator, Dr. Wallapak Polasub at 604-599-2533 or [wallapak.polasub@kpu.ca](mailto:wallapak.polasub@kpu.ca) or PIRS Program Coordinator, Valerie Lai at 604-726-7333 or [vlai@pirs.bc.ca](mailto:vlai@pirs.bc.ca)



**The Ministry of Attorney General & Minister responsible for Housing** is pleased to advise you that it is currently **accepting applications for the Multiculturalism and Anti-Racism Grant program**. The application period is open now through to December 20, 2021 closing at 2:00pm PST.

Registered non-profit and charitable organizations, as well as other public and private sector organizations working in partnership with a BIPOC-led non-profit society, are invited to apply for grants up to \$5,000 to support activities across the Province that build intercultural interaction, trust and understanding, or challenge racism, hate and systemic barriers.

**The Multiculturalism and Anti-Racism Grant program's focus in 2021/22 is to prioritize projects that seek to reduce systemic racism, hate incidents and/or build capacity in racialized communities, with a preference for applications submitted by racialized and marginalized groups.**

Please review the updated guidelines before you apply for a BC Multiculturalism Grant at:

<https://www2.gov.bc.ca/gov/content/governments/multiculturalism-anti-racism/multiculturalism/multiculturalismgrants>

An optional virtual information session on the Grant program is planned on December 3, 2021 from 11:30am – 12:30pm PST.

Please register via EventBrite here: <https://www.eventbrite.ca/e/bc-multiculturalism-and-anti-racism-grants-202122-info-session-tickets-217120943587>.

**PLEASE NOTE:** Applications must be submitted via the Ministry website indicated above in order to be considered. The Ministry cannot accept applications received by email, fax or mail. Thank you for your interest,

Multiculturalism & Anti-Racism Division

Ministry of Attorney General & Minister Responsible for Housing

# Statistics Canada is delighted to invite you to our **free** upcoming information session: Intermediate Session on: Considerations for Displaying Data – A Case Study.

**Please note:** Advanced registration is required. We ask that you please register early, spaces are limited for the information sessions. If a session becomes full and you would like to attend a future session, please email us at [WESTINFO@statcan.gc.ca](mailto:WESTINFO@statcan.gc.ca). See below for more information.

## **Information Session: Intermediate Session on Considerations for Displaying Data – A Case Study**

**Description:** Data visualizations are a powerful tool to explore and present ideas. In response to feedback from information session participants, this session uses a case study approach to illustrate how to explore your data and decide which visualizations help tell your audience a data story. Designed for a beginner to intermediate audience, the session focuses on one of the hardest parts of designing graphs and charts: knowing where to start.

**Intended Target Audience:** This is an **introductory** information session; it may be too basic for advanced data users.

### **Language, Dates, Times, and Registration Links**

- **English:** December 9, 2021, from 1:00 p.m. to 2:30 p.m., Eastern Time  
[https://zoom.us/webinar/register/WN\\_Mhd2BrPaRVONAEajyTjvrg](https://zoom.us/webinar/register/WN_Mhd2BrPaRVONAEajyTjvrg)
- **French:** December 16, 2021, from 1:00 p.m. to 2:30 p.m., Eastern Time  
[https://zoom.us/webinar/register/WN\\_rfo5YwGIQRS5\\_wFe7bOruA](https://zoom.us/webinar/register/WN_rfo5YwGIQRS5_wFe7bOruA)

These sessions are offered by the Data Service Centre. Some of the services we offer include:

- assisting data users with simple and complex data requests;
- offering standard and customized workshops for data users of different levels of expertise;
- engaging in outreach activities through webinars, newsletters and presentations.

If you have any questions about these sessions or the Data Service Centre, please feel free to contact us. We look forward to meeting you online!

Outreach Program / Collection and Regional Services Branch

Statistics Canada / Government of Canada

[WESTINFO@statcan.gc.ca](mailto:WESTINFO@statcan.gc.ca)