



MAP Multi-Agency
Partnership BC
Working Together for Refugee Claimants

MAP Member Agency News

MAP Bulletin # 76

March 17, 2021

Dear MAP members,

How are you doing? That's a common question nowadays and one that MAP wants to focus on during the pandemic and the unrest caused by overt and covert racism – providing support through online MAP meetings, information and a friendly check in. We will keep you up to date with any changes to refugee claimant services as they happen - and ask if you have information that you would like to share with MAP that you let us know at info@mapbc.org

MAP NEWS

- Last chance! Registration is open until March 19 for Part 2 of Asli Kucukbumin's MAP Presentation: **'Our Well-Being on the Frontline'** on Monday March 22nd at 2:00 – 3:15pm. [REGISTER HERE](#) .
- Next MAP Meeting: **Thursday March 25 at 9:30 am** – [register here for the meeting](#) : **Preparing for a possible increase in refugee claimant arrivals to BC**. Hear from UNHCR about the global situation and from an emergency planner with years of experience to enable us to start the collaborative planning process. Fraser Valley MAP members will be joining us so we can all work together.
- CBSA held a consultation to update us on the **Alternatives to Detention Program** on March 8 and have shared the slides. MAP has permission to share the slides and you can find them in the Member's Area on the [MAP website](#)

Thank you for all you are doing to support vulnerable refugee claimants - especially during these unprecedented times. Stay safe and well - and let's not let social distancing be a barrier to the folks we serve.
Jenny Lam and Richard Belcham - and the other Jenny!

News highlights:

Refugee claimant-related articles from Canada and around the world

February 17, 2021

Please see a list of interesting articles gathered by MAP from across Canada and globally ([PDF attached](#))

*Thanks to Journey Home Volunteer **Barry Growe** for his research and compilation*

- **Surrey women in need fortunate to have Options**
Peach Arch News
- **Surrey to get 44 housing units for women**
Surrey Now
- **Biden administration enlists FEMA to help with surge of children at US-Mexican border**
National Post
- **With Canada facing a steep 860,000 jobs shortfall, companies are finally gearing up to hire once again**
Financial Post
- **Australia urged to adopt plan to fight ‘resurgence of racism’**
The Guardian

Update on the COVID-19 Immunization Campaign in BC

We have made very good progress since March 8 with our partners at the TELUS Call Centre booking seniors over 85 for their vaccine appointments.

We are now ready to book the next group – seniors between 80 and 84 years of age. This group will now be booking a week ahead of schedule. We estimate that there are approximately 105,000 seniors in this age category who have not yet been vaccinated.

Anticipating the enthusiasm of all those in this age group who want an appointment for their vaccine is important - the TELUS Call Centre is ready, but to manage the volume we are going to ask our seniors to work with us and space out their calls for appointments.

Starting on at **noon on Monday, March 15**, we are now going to invite seniors to call in the following groups on the days of the week:

- Monday: age 84 and over
- Tuesday: age 83 and over
- Wednesday: age 82 and over
- Thursday: age 81 and over
- Friday: age 80 and over

This plan will assist in reducing wait times and allow the oldest seniors in this 80-84 year old age group to go first.

We also ask that family and friends of seniors in these age groups have **only one** designated family member or support person call to book appointments for people in this age group.

The call centres tend to be busiest in the mornings, so try calling in the late afternoon or evening.

There are thousands of vaccine appointments for British Columbians in this age group waiting to be booked - everyone who wants to book an appointment, will be able to do so.

Call centres for each Health Authority are open 7 a.m. to 7 p.m. PDT seven days a week. Phone numbers and booking details are available at www.gov.bc.ca/bcseniorsfirst

Dr. Penny Ballem

Executive Lead - Immunize BC Project

Stay Informed: gov.bc.ca/COVID, bccdc.ca, 1.88.COVID19



A FREE ONLINE EVENT!

To register, please copy or click the zoom link below for both dates:
<https://us02web.zoom.us/j/8542222222>

FREE 1 YEAR SVNH MEMBERSHIP!



You are invited to the Neighbourhood House SETTLEMENT WEEK 2021

March 16 (Tuesday) 6:30 pm - 8:00 pm

March 18 (Thursday) 6:30 pm - 8:00 pm

To register, please copy or click the zoom link below for both dates:

<https://us02web.zoom.us/j/8542222222>

"Learn about NH programs, settlement services, meet the staff and enjoy the virtual tour of the building"

EVENT SCHEDULE



A Welcome & Introduction by

Koyali Burman

Community Engagement Officer

MAR.
16

Ask me about opportunities for volunteering, employment resources for your job search & short-term skills training for Permanent Residents. Also, our peer-led conversation for men support group on Zoom are always looking for new members to join!

Eric Lau

Multicultural Settlement & Labour Market Counsellor



Newcomer Employment Mentorship Program-Matching job-ready skilled new immigrants in BC through MentorConnect (NEBC) with established local professionals for one-on-one occupation & industry specific coaching, Skills Enhancement Trainings & Occupation Specific Job Readiness support for Migrant Workers.

Stephen Andrada

Newcomer Mentorship Worker



One on one case management & general settlement service information will be provided.

Catherine Kwan

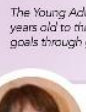
Family Support and Chinese Settlement Worker



Do you know a newcomer youth in Grades 8 -12? Learn about our FREE programs & activities for immigrant & refugee youth. We have academic tutoring, volunteering, job skills programs, sports, gardening, cooking, & more! Bus tickets & snacks are provided. Programs offered both online & in-person.

Sherry Lin

Youth Settlement Counsellor



The Young Adult Settlement Program is designed to support & guide newcomer young adults 17-24 years old to thrive & succeed in accomplishing their personal development, career paths & academic goals through group activities & personalized case management.

Danvic Briones

Young Adult Settlement Counsellor



Building Blocks Program for Migrant Workers offers interactive educational webinars/workshops for providing information, resources & opportunity to network & engage in intercultural exchanges.

Julie Diesta

Community Food Navigator



Restorative Justice Mental/Emotional Wellness Circles provides One-on-One Personal Development & Life Balance sessions. Circles of Support & Healing for the Migrant Workers experiencing emotional, spiritual, &/or mental health concerns.

Huda Bolbolan

Restorative Justice Facilitator



Peer Navigator Program provides trainings sessions to diverse migrant workers to volunteer as Peer Navigators who become leaders of their network of friends & help navigate migrant workers to the resources & opportunities for growth.

Kenia Gutierrez

Migrant Worker Community Navigator & Peer Navigator Facilitator



MAR.
18

Poster attached



Are you a new immigrant or refugee to Canada?

欢迎

خوش آمدید

Faillte Croeso

Bienvenido

HALIJAYANG PAGDATANG

Bienvenue

Witamy

خوش آمدید

Welcome

Bemvindo

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ようこそ

Willkommen

Velkommen

Καλώς ήλθε

أهلاً وسهلاً

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Benvenuto

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Welkom

Hosgeldiniz

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We are here to answer your questions and support your adjustment to life in Canada

BURNABY NEIGHBOURHOOD HOUSE:

(South House) 4760 Beresford Street Burnaby, BC V5H 0B8 T: 604-431-2400 F: 604-431-9499	(North House) 4908 Kingsway Street Burnaby, BC V5B 1P6 T: 604-294-5444 F: 604-431-9499
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FOR SETTLEMENT SERVICES:

Cantonese/Mandarin: 236-877-2616	Arabic: 236-877-2517	Pashtu: 236-833-2756
Farsi/Dari: 236-877-2521	Spanish: 236-833-5615	Tagalog: 236-889-4065
French: 604-431-0400		

settlementprogram@burnabynh.ca



Supporting new immigrants and refugees in adjusting to life in Canada by providing:

- Help with applying to all Canadian Federal and Provincial benefits (PR, SIN, MSP, IFH, CTB, GST/PST, LINC, Citizenship, Passport/Visa, Income Assistance, PWD, EI, B.C. Housing, banking, etc.)
- Providing settlement information and orientation sessions in first languages
- Help with completing sponsorship applications
- Basic language translation/interpretation services
- Food aid through referrals to community programs to help with the cost of living
- Apply for government and social support, language programs and referrals to other support centers in the Lower Mainland

Professional Support:

- Case management, and developing personal settlement plans for initial needs in Canada
- One on one counselling for emotional and social issues
- Accompaniment trip in the community for settlement tasks (within the recommendations of Health Authorities during the COVID-19 pandemic)
- Home-visits to support home life (within the recommendations of Health Authorities during the COVID-19 pandemic)
- Transitional life skills facilitation
- Referrals to specialized programs in the Lower Mainland

Long-Term Community Engagement and Social-Economic Integration:

- Volunteer and community involvement opportunities
- Employment services such as pre-employment readiness career planning, employment connections, resume writing, and connections with vocation training opportunities
- Youth Employment through three levels of leadership training, and building practical experience to enhance job-readiness skills
- Promoting and sharing your cultural values and experiences in contributing to an inclusive and multi-cultural Canada
- Learning opportunities for newcomers on the Indigenous Nations in Canada
- Fostering understanding of settlement and integration process, and bring an anti-oppression lens

Referrals to In-House Programs & Resources for All Age Groups:

Volunteer opportunities, food security, access to community grants/initiatives, seniors' outreach/therapeutic programs, youth leadership, children pre-school/afterschool/day camps, school-age childcare, family drop-in programs, community kitchens, income-tax clinic, legal clinic, English conversation, adults' literacy programs, digital literacy for newcomers, and opportunities for community inclusion and civic engagement.



Funded by:



Immigration, Refugees and Citizenship Canada

Financé par :

Immigration, Réfugiés et Citoyenneté Canada

Poster also attached

International Day for the Elimination of Racial Discrimination




Anti Asian Racism in BC - the Japanese Canadian Experience

**March 23
9:30-11:30am**

Join us for a viewing and discussion of “Swimming Upstream”, a film about the Japanese Canadian redress. This film provides important information on the long history of anti-Asian racism in the province of BC.

Registration Required: <https://tinyurl.com/nrcz5zw>

Presenter:
Judy Hanazawa, Japanese Canadian
President of the Greater Vancouver Japanese Canadian Community Association

 BIPT | BURNABY INTERCULTURAL PLANNING TABLE   BURNABY TOGETHER
COLLECTION RECONSTRUCTION AND CARE

We have invited Judy Hanazawa the President of the Greater Vancouver Japanese Canadian Community Association who will be talking about "Swimming Upstream" a film about the Japanese redress and the long history of Anti-Asian racism in BC.
March 23, 2021 at 9:30 am.

Please register at: <https://tinyurl.com/nrcz5zw>

Do No Harm: Anti-Oppression in the Human Trafficking Work

Part 1 of the Six-Part Webinar Series

March 23 at 2 pm EST

Anti-oppression is the guiding framework in all aspects of the anti-human trafficking work, including advocacy, enforcement, and policy development. This webinar will highlight some blind spots and tensions within the anti-human trafficking work and suggest promising practices from trauma-informed lenses.

Speakers: *Sue Wilson*, Director, Office for Systemic Justice & *Shelley Gilbert*, Coordinator of Social Work Services, Legal Assistance of Windsor

Who should register: Community workers, healthcare professionals, advocacy agencies, lawmakers, law enforcement, or others working with trafficked persons or doing anti-human trafficking advocacy.

Register and learn more at <https://tinyurl.com/ye9jbkve> **Cost is by donation. Certification of completion provided**

This webinar is part of the **Do No Harm: A Fresh Perspective on Anti-Human Trafficking Work** webinar series. It centers on the voices and experiences of those most negatively affected by human trafficking to help those in this field discover new promising practices for undertaking their work.

Facebook: <https://www.facebook.com/EndExploitationTO>

Varka Kalaydzhieva

Program Manager, Ministry for Social Justice, Peace, and Care of Earth, Sisters of St. Joseph of Toronto

101 Thorncliffe Park Drive, Toronto ON M4H 1M2

T: 416-467-8070 Ext. 2692 | W: www.csj-to.ca | E: vkalaydzhieva@csj-to.ca



Do you want to be a resident advisor to Vancouver City Council?

Resident Advisory Committee Applications are now open!

What are they?

Resident advisory committees function as spaces where volunteer residents, or those who work or have significant experience of life in Vancouver, can come together to problem-solve various public policy issues the City is facing, and provide strategic advice back to Council and staff. These are unpaid volunteer positions, but some accommodation costs may be covered and others may be considered.

What is the City looking for in candidates who want to apply?

The City is looking for individuals passionate about and willing to be a voice that values:

- Equity and Civic Participation
- Representation and Open-Mindedness
- Lived Experience and Empathy

Preferred skills and abilities are:

- Being able to work in a team environment
- Being able to communicate effectively across different cultures and perspectives
- Being able to provide strategic policy advice and transmit community input to City Council and Staff

What do I get out of it?

You will be a resident advisor to Council and staff on many different issues the City is facing. If you are interested in advising City Hall and our local government, this is a great way to sharpen your policy advising, team building, and problem-solving skills!

Where and when can I apply?

Applications are open from Tuesday, March 16th to Wednesday, March 31st at 11:59pm. Please go to vancouver.ca/volunteer to apply for the committee you would like to join and learn more about our resident advisory committees. Only successful applicants will be contacted and orientation/training will be provided to all new and returning members.

Please also see the info-sheet attached for more information, or to forward to friends, family, community members, or other individuals who may be interested in this opportunity!





PROVINCIAL VIRTUAL SUMMIT

EVALUATION SURVEY

<https://www.surveymonkey.com/r/B2WRB6N>

Thank you for attending the BCSIS Provincial Virtual Summit on February 24 & 25, 2021. We welcome your feedback. If you haven't had a chance to do so yet, please take a few minutes to complete the evaluation survey using the link below. We have extended the survey close date to **Friday, March 19, 2021**.

<https://www.surveymonkey.com/r/B2WRB6N>

The BCSIS Provincial Virtual Summit sessions that were recorded will be posted and available for viewing, along with presentation slides, as permitted. We will notify you and provide the link in the coming weeks.

Thanks very much.

Sincerely,

Lori Cameron

Direct Phone: 604 718-2776

E-mail: lcameron@amssa.org

On behalf of Dr. Michaela Hynie, Dr. Branka Agic & Dr. Kwame McKenzie and the Promising Practices in Accessing Virtual Mental Health: Supporting Refugees during COVID-19 team. (York University, Ontario)

You are invited to participate in a **10-minute** anonymous online survey about mental health services for refugee newcomers during COVID. We are interested in hearing from:

- 1.service providers** (primary care workers, settlement workers, etc.) who have **referred** refugee newcomers to mental health services during COVID
- 2.mental health providers or counsellors** who have provided individual or group **psychosocial support, counseling or therapy** to refugee newcomers during COVID
- 3.managers or directors** of social or health services that serve refugee clients

This survey is **voluntary**. Your answers will be **anonymous** and your name will not be attached to your responses.

Your responses will help identify key concerns and promising practices in virtual mental health services for refugee newcomers, and to develop guidelines for referring refugee clients to these services. The findings of this work will be widely distributed in through settlement, health care, and mental health networks, as well as to refugee communities.

To participate in the English version of the survey, please click [here](#).

You can also paste the following link directly into the address bar of your web browser: https://yorkufoh.ca1.qualtrics.com/jfe/form/SV_2gYmde7WrQXAgNo

If you have any questions about the research, or on how to complete this survey, please contact the project coordinator Anna Oda at: annaoda@yorku.ca We would be grateful if you would share this email with colleagues.

Thank you.

EMPLOYMENT OPPORTUNITIES

- **Dixon Transition Society is looking for a community support worker** whose main role would be to evaluate and ensure that their programs and staff have cultural competency. Information attached. Please send your resume and cover letter to: manager@dixonsociety.ca.
- **Rainbow Refugee is seeking a permanent Managing Director to join the co-leadership team.**

See details here:

<https://www.rainbowrefugee.com/jobs>

Rainbow Refugee is a Vancouver-based community organization that supports people seeking refugee protection in Canada because of persecution based on sexual orientation, gender identity, gender expression sex characteristics (SOGIESC) or HIV status. As demand for the Organization's services continues to grow, Rainbow Refugee seeks a Managing Director to join its leadership team.

Reporting to the Board of Directors and working with the Programming Director in a co-leadership capacity, the Managing Director will play a key role in helping shape the strategic direction of the organization and realizing the Society's strategic vision by providing sound management of its finances and operations. The Managing Director oversees coordination of all financial, legal, and administrative functions of the organization as well as general daily operations, including all processes and procedures to support the organization's mission and programs. The Managing Director will work closely with the Programming Director in leading the fundraising and revenue generation opportunities of the Society.

Shortlisting starts March 15 and search will continue until the right person is identified.

- **Umbrella Multicultural Health Co-op is seeking a Nurse Practitioner for their community clinic** – poster attached. No closing date
- **3 Industrial Sewers Needed – full time: Firetech Manufacturing** (www.firetechmfg.com) see poster attached.

You are invited by the Refugee Protection Division (RPD) of the Immigration and Refugee Board of Canada (IRB) to attend a virtual regional town hall. The purpose of this town hall is to provide an update on our operations and to answer your questions.

I will be hosting the virtual town hall with my acting Assistant Deputy Chairperson, Negar Azmudeh and the Lead of the Gender-Related Task Force working group, Karin Michnick on **Thursday, March 18th, 2021 from 10 a.m. to 11:30 a.m. (PST)** using the Microsoft Teams platform.

During the town hall, we will discuss the RPD's new operating model, with a focus on the following topics:

§Virtual remote hearings

§In-person hearings

§Less Complex Claims

§Gender-Related Task Force

Meeting material: [Please find attached an overview](#) of the RPD's new operating model.

Send in your questions - we would love to hear from you!

We encourage you to submit questions you would like the RPD to address during this town hall. Please send your questions to irbregionaltownhalls@irb-cisr.gc.ca **by March 12th, 2021**. We will address the most commonly asked questions during the presentation portion of the meeting. This will be followed by a moderated Q&A session when participants will be able to submit questions live.



Instructions to join the virtual town hall:

There is no RSVP requirement for this meeting. On **March 18th**, between 9:45 a.m. and 10:00 a.m. (PST), simply CTRL click on the following link: https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZDRkNjUyZjQtNDRiMi00ZmY0LTg5ZjAtNzI3YWNjYzdiMzc5%40thread.v2/0?context=%7b%22Tid%22%3a%22a65e50e1-a948-479b-8fed-f4e96b62098d%22%2c%22Oid%22%3a%2236639434-e7b9-4cf4-b858-c535328bfd11%22%7d

Or by phone:

Toll-free phone number: 1-833-227-2364

Conference ID: 458 616 108#

We look forward to engaging with you at this town hall and thank you for your continued support.

Roula Eatrides

Deputy Chairperson, Refugee Protection Division

COVID -19 VACCINATIONS: For all your clients:

The website links for vaccine clinic locations are now live. Below are the links as per the respective Health Authorities.

- Northern Health: <https://www.northernhealth.ca/health-topics/covid-19-vaccine-plan#nh-resources>
- Interior: <https://news.interiorhealth.ca/news/covid-19-vaccines/>
- Fraser Health: www.fraserhealth.ca/vaccineclinic
- Vancouver Coastal: <http://www.vch.ca/covid-19/covid-19-vaccine>
- Island Health: www.islandhealth.ca/covid19vaccine

Kind regards

Lizette

Lizette Parsons Bell
Immunize BC Project

Stay Informed: gov.bc.ca/COVID, bccdc.ca, 1.88.COVID19

POSTER ATTACHED



Creating Accessibility Neighbourhoods March Workshops



Disability Awareness

(2 hour Zoom educational workshop)
Tuesday, March 9th, 6:00 - 8:00pm
Sunday, March 14th, 3:30 - 5:30 pm
Thursday, March 25th, 11:00 am - 1:00 pm

Disability Justice

(1 hour Zoom educational workshop)
Thursday, March 11th, 12:00 - 1:00 pm
Saturday, March 27th, 4:00 - 5:00 pm

Gender & Sexuality 101

(2 hour Zoom educational/conversational workshop)
Tuesday, March 16th, 6:00 - 8:00 pm
Sunday, March 21st, 3:30 - 5:30 pm

Imposter Syndrome

(2 hour Zoom educational/conversational workshop)
Thursday, March 18, 11:00 am - 1:00 pm
Thursday, March 25th, 6:00 - 8:00 pm

Workshop information + dates on CAN's Facebook page and www.canbc.org

ASL is available with a minimum of 3 days advance notice.

Contact: info@canbc.org or phone/text 604.437.7331

Workshop accessibility: www.canbc.org/workshops/accessibility/



Forwarded by Umbrella Multicultural Health Co-op

Please consider inviting your clients to participate in this cross-Canada study.

York University is recruiting participants for virtual refugee newcomer interviews about their access to formal virtual emotional or social well-being support. By formal, we mean support provided by a professional or agency or organization. For example, support group, social worker, physician/ doctor, counsellor, or a mental health professional. 30-minute interview by phone/remuneration provided. Please see the language-based posters for eligibility and more details.

- [Arabic- Recruitment flyers Interviews with Newcomer refugees.pdf\(~216 KB\)](#)
- [English- Recruitment flyers Interviews with Newcomer refugees.pdf\(~161 KB\)](#)
- [French- Recruitment flyers Interviews with Newcomer refugees.pdf\(~153 KB\)](#)
- [Somali- Recruitment flyers Interviews with Newcomer refugees.pdf\(~174 KB\)](#)
- [Spanish- Recruitment flyers Interviews with Newcomer refugees.pdf\(~163 KB\)](#)
- [Tigrinya- Recruitment flyers Interviews with Newcomer refugees.pdf\(~196 KB\)](#)
- [Farsi- Recruitment flyers Interviews with Newcomer refugees.pdf\(~224 KB\)](#)

Questions? Please contact:

Anna Oda, Project Coordinator: Promising Practices in Accessing Virtual Mental Health: Supporting Refugees during COVID-19
Centre for Refugee Studies, York University

E-mail: annaoda@yorku.ca

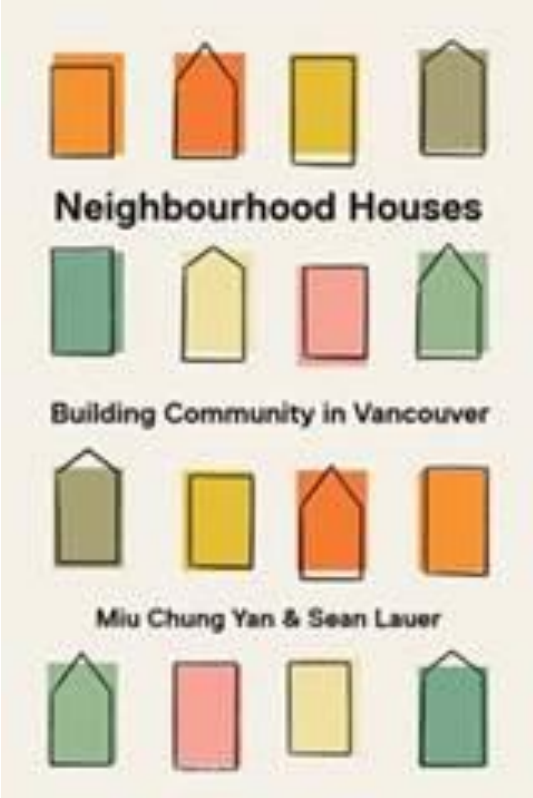
Project website: <https://www.eenet.ca/initiative/virtual-mental-health-access-refugees>



Good afternoon, We are thrilled to share the news about the release of a new book on Neighbourhood Houses, edited by Miu Chung Yan and Sean Lauer. When you click the link to order online you'll find information on pricing which also includes options to purchase an ebook.

Congratulations to everyone involved in this research! We are looking forward to reading the book.

Warmest regards, Nadia Carvallho, City of Vancouver



Neighbourhood Houses draws on a five-year study to document and contextualize the neighbourhood house network in Vancouver. Globalization and migration are creating disconnected societies in modern urban cities and urban communities are at risk of becoming fragmented. Nonetheless, the local community is where most aspects of everyday life occur, where people establish their homes and pursue their ambitions. It offers a secure haven in an unpredictable, globalized world.

Order online at ubcpres.ca [ubcpres.ca]

And, free shipping is applicable to all Canadian orders over \$39.95 (before taxes).

If you should have any trouble with your order, please contact frontdesk@ubcpres.ca. Thank you!