



**MAP** Multi-Agency  
Partnership BC  
*Working Together for Refugee Claimants*

# MAP Member Agency News

MAP Bulletin # 66

January 6, 2021

**Dear MAP members,**

How are you doing? That's a common question nowadays and one that MAP wants to focus on during the pandemic and the unrest caused by overt and covert racism – providing support through online MAP meetings, information and a friendly check in. We will keep you up to date with any changes to refugee claimant services as they happen - and ask if you have information that you would like to share with MAP that you let us know at [info@mapbc.org](mailto:info@mapbc.org)

## **MAP NEWS!!**

- **Happy New Year Everyone!** We look forward to a better, brighter year and the opportunity to work together. The bulletin will renew its weekly appearance with News Highlights bi-weekly. Please make sure you submit your articles for inclusion by Tuesdays at midday. And do share the bulletin and attachments with your colleagues - Thank you!
- **MAP Meeting Schedule 2021** – Dates of our online meetings and first quarter themes are attached. Please save for your reference.
- **Umbrella Multicultural Health Co-op** will be hosting a follow-up consultation with MAP member agencies on Community Health Referrals on Thursday January 21 at 10 am on Zoom. Email Jenny at MAP if you would like to attend.

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**Thank you** for all you are doing to support vulnerable refugee claimants - especially during these unprecedented times. Stay safe and well - and let's not let social distancing be a barrier to the folks we serve.  
Jenny Lam and Richard Belcham - and the other Jenny!

# News highlights:

## Refugee claimant – related articles from Canada and around the world

January 6, 2021

Please see a list of interesting articles gathered by MAP from across Canada and globally ([PDF attached](#))

*Thanks to Journey Home Volunteer **Barry Growe** for his research and compilation*

- **Moving from refugee camp to Habitat home**  
Sault Star
- **More voices are raised to support frontline worker asylum seekers in Quebec**  
Montreal Gazette
- **This activist/refugee launched an organization to support LGBTQ refugees from Africa**  
Toronto Star
- **Canada is turning asylum seekers away at the border, then changing its mind**  
National Post
- **World leaders urged to make Covid-19 vaccine available to millions of refugees**  
Irish Times



Also attached


### MAP MEETING SCHEDULE 2021

Dear MAP members,

Here are the dates of MAP meetings in 2020 and content information for the first quarter.

ALL meetings will be online via Zoom until BC Health Directives permit in-person large group gatherings.

Any changes necessary during the year will be quickly communicated to MAP members as soon as possible.

MEETING	MEETING THEME (if known)	MAP Business and regular reports
January 28	PART 1 – Mental Health Series Ministry of Mental Health & Addictions: Pathway to Hope and it's application to Refugee Claimants	Call for Nominations for MAP Executive Co-chair. BC Refugee Hub update BC CHARMS Update
February 18 (One week early to allow for BCSIS Provincial Meeting)	PART 2 – Mental Health Series Asli Kucukbumin Counselling Mental Health and self-help tips for frontline work 	MAP Executive Election BC Refugee Hub update BC CHARMS Update
March 25		CBSA Quarterly Report BC Refugee Hub update BC CHARMS Update
April 22		
May 27		
June 24		
<i>No meetings in July and August 2021</i>		
September 23		
October 28		
November 25		
<i>No meeting in December 2021</i>		

Dear MAP Members

Please join us for a follow-up meeting to **Umbrella Multicultural Health Co-op's Community Consultation at MAP.**

The purpose of the meeting is to collect your feedback on how we can collaborate to strengthen the referral system for refugee health needs.

Background material is attached in two formats.

Please join this important consultation on **Thursday January 21st at 10:00 - 11:00 am.**

Register by emailing MAP at [info@mapbc.org](mailto:info@mapbc.org) to receive the zoom link. Everyone welcome.

Any questions? Please email Wazhma Wakil at Umbrella Multicultural Health Coop at [sdh.coordinator@umbrellacoop.ca](mailto:sdh.coordinator@umbrellacoop.ca).

Do you have lived-experience as a refugee?

Do you see yourself advocating for Human Rights?

Would you like to deepen or broaden your identity as an advocate?

Explore your vision, learn new skills, have fun, and network with those in the field.

Apply for the Survivor Advocate Program today. See more information on the next page (also attached)

Application Deadline: January 15th, 2021.

See more detail on the next page and to apply, follow the link: <https://forms.gle/Psfwf37ysacjM816A>



# Survivor Advocate Capacity Building Program

Winter 2021



**What:** An experiential-based learning program that bridges the personal and collective experience of social injustice with advocacy-informed skills building, and the capacity for social change. Themes to be explored include: The Personal and The Collective, (My) Truth, (My) Voice, (My) Story, (My) Power, The Audience, Working Together, A Better Future. Advocacy skills development (to be confirmed) will focus on social media, podcasting, engaging boards of directors, advocating through art, working with community agencies, working towards policy change, and international activism.

**When:** Winter 2021. Weekly for 10 Sessions. Starting January 2021 (exact date to be determined)

**Who:** Offered by the Vancouver Association for the Survivors of Torture (VAST). Funded by the United Nations (UN), Office of the High Commissioner for Human Rights (OHCHR).

**Who is Eligible:** Former clients of VAST (including anyone who has accessed groups or individual sessions); Convention Refugees (CRs); Protected Persons (PPs); Government Assisted Refugees (GARs); Privately-Sponsored Refugees (PSRs); Blended Visa Office-Referral Refugees (BVORs); Permanent Residents (PRs); Citizens. Special consideration may be given to Refugee Claimants (RCs) who demonstrate readiness.

**Program Requirements:** The program will be delivered in English. Access to a stable internet connection. Access to Zoom (free virtual conferencing software). Brief interview to assess participant readiness. *Upon completing the program, participants will receive a joint certificate from VAST and the Office of the High Commissioner for Human Rights (OHCHR)*

**Next Steps:** Interested clients are invited to complete our brief (5 minute) application form at: <https://forms.gle/Psfwf37ysacjM816A>



Rainbow Refugee Society continues to offer support for in-Canada LGBTQI claimants. We offer in-Canada drop-in groups and community outreach groups, all conducted via Zoom.

To accommodate members' needs, the in-Canada drop-in groups on Thursdays now run 6:30-8:30 pm (previously 7-8:30). To join or make a referral, contact support manager, Nazanin Moghadami, at [support@rainbowrefugee.ca](mailto:support@rainbowrefugee.ca)

Thank you,



Nazanin Moghadami  
Support Manager  
Phone: 613.604.5024



## Flu Immunization Clinics

Do you have clients who still have not received their flu shot? We have partnered with Fraser Health to offer community flu clinics for those who have been unable to visit their doctor, pharmacy, or other location to receive their flu vaccine. The January clinics will take place at the Newton UPCC on the following dates:

Saturday January 9

Saturday January 16

Saturday January 23

Saturday January 30

Patients can [book online HERE](#).

## Public Health Immunizations

In addition to the community flu shot clinics listed above, Public Health has resumed booking immunizations for both flu and childhood immunizations. Surrey and North Delta residents may call 604-476-7087, Monday to Friday, 8:30 AM - 4:30 PM.

More information can be found at [Fraser Health's website](#).

## Patient Experience Survey: Win a \$100 Google Play Card!

We want to hear about patient experiences in Surrey and North Delta! Help us shape primary care in a way that meaningfully addresses the concerns of patients in Surrey and North Delta. The more voices that are raised, the better we will be able to meet the needs of our diverse community.

Survey participants will be entered into a draw to win one of two \$100 Google Play cards. [Access the Survey HERE](#).

**Jody Friesen, PCN Director**

**[jfriesen@divisionsbc.ca](mailto:jfriesen@divisionsbc.ca)**

**778 387-6009**

Hello Service Providers:

AMSSA's new BCSIS Informal English Language Learning podcast mini-series promotes the sharing of innovative programs and resources. The second episode, Employment Related Supports in ELL Programming is now available now on the AMSSA website Resource Centre at the following link:

<https://www.amssa.org/resource/employment-related-supports-in-ell-programming/>

This podcast features speakers from 2 organizations that offer specialized employment-related supports in language programming. They explain how their programs, which include informal ELL instruction, can support employment, job readiness, improve access to employment programs, enhance workplace safety and ultimately job retention. They share program information and helpful resources that can be accessed by anyone, anywhere across the province.

There's a podcast video recording with a corresponding Podcast Show Notes information sheet that provides links to the resources shared in the podcast.

Watch for the third podcast episode coming soon!

Lori Cameron, Provincial Integration Program Manager

Direct Phone: 604 718-2776

E-mail: [lcameron@amssa.org](mailto:lcameron@amssa.org)



# From Bystander to Allyship

January 13, 2021  
9:00-11:00am

Join us for this webinar that explores knowing how to respond to incidents of non-inclusive language and behaviour in the community and the workplace.

This workshop will:

- provide an understanding of “unearned advantage”
- discuss the responsibility in using one’s unearned advantage to undo patterns of social inequity
- provide clarity around demonstrating allyship and the five key traits of an ally

Panelist:  
Alden Habacon



ASL  
Interpretation  
Available!

Registration is required: <https://tinyurl.com/yxss6tvu>

Understanding the needs and challenges of recruitment

# Manufacturing and Food Production

January 14, 2021  
9:00-11:00am

This event will provide immigrants and refugee job seekers a better understanding of the needs, skills and qualifications required by the sector and offer attendees the opportunity to ask questions to employers.

Registration is required: <https://tinyurl.com/biptevent6>

Panelists:  
Ron Sun – Innovative Signage  
Olga Millman – Very Good Butchers

Moderator:  
Larry Chan, MOSAIC

Chat Moderator:  
Mina Haghighi, Futurpreneur

Understanding the needs and challenges of recruitment

## Entrepreneurs I Funding and Success Stories



January 28, 2021  
9:00-11:00am



This event will provide immigrants and refugees interested in self-employment /entrepreneurship information about funding possibilities and challenges.

An opportunity to hear from funders and a successful entrepreneurs experience, funding options and requirements.

Registration is required: <https://tinyurl.com/biptevent7>

### Panelists:

Shereen Kadies - BDC  
Puneet Jain - Vancity  
Mina Haghighi -Futurpreneur  
Successful Entrepreneur - TBC

### Moderator:

Debbie Palmer

### Chat Moderator:

Pam Tetarenko



Funded by:  Immigration, Refugees and Citizenship Canada  
Financé par: Immigration, Réfugiés et Citoyenneté Canada

## Developing Anti-Racism Skills and Competencies for Systemic Social Change

February 11, 2021  
9:00-11:00am

Practical and interactive workshop that aims to denounce systemic racism against BIPOC people in Canada and empower participants with concrete skills on how to dismantle systemic racism and become effective anti-racist ally and ethically responsible citizen in the face of injustice and bigotry.

Registration is required: <https://tinyurl.com/yxzn46b>

### Facilitator:

Dr. Moussa Magassa PhD, Univ of Victoria Human Rights Education Advisor & Specialist in Equity, Diversity, Inclusion and Partnerships



Funded by:  Immigration, Refugees and Citizenship Canada  
Financé par: Immigration, Réfugiés et Citoyenneté Canada

MAP (Multi-Agency Partnership) Burnaby January 8, 2021

# SFU Community Capacity Building Certificate (2 pages)

## The tools, inspiration and relationships to engage your community

We are looking for community leaders of all sorts: you may be a quiet supporter, always there to move everyone forward. You might be inspiring and charismatic—or seeking your own inspiration. You might even be wondering if change is possible.

It's our aim that the **Community Capacity Building Certificate** will provide you with that answer, time to reflect, build deeper relationships with yourself, community and the land, and to move forward the change you'd like to see in the world.

Together, we'll learn to engage community by sharing our own lived experience, hearing from guests and adopting new tools to understand how to build projects and movements.

This free program, which we offer in collaboration with community organizations and groups, accredits and recognizes the rich learning that occurs in community project work. You will share a virtual classroom with 25 other learners, for six hours a week, for five months. There we'll choose, plan, implement and evaluate a real project that will have a positive impact in your community.

We also recognize that true leadership and community capacity comes from developing our own skills and mindsets. This certificate will offer creative and expressive methods to keep our own learning and reflection a part of the change we'd like to see in the world.

## Who can this program benefit?

The program is ideal for people who want to expand their skills, share them with others and make a positive difference in their communities. This includes all community members. We'd like to work alongside you to best support your community and your time in the program.

We are happily in solidarity with the elderly, newcomers, refugees, drug users, sex workers, the LGBTQIA2+ community, Black people, those practicing religion, people who live with mental illness, physical illness, accessibility needs, trauma; Indigenous people, people of colour, young people, low-income people, parents, caretakers. If an identity you hold is unseen, please let us know so that we can learn and hopefully connect you into this community of learners.



## SFU Community Capacity Building Certificate Program details

<b>Format</b>	<u>Online</u>
<b>Dates</b>	February 16–June 28, 2021
<b>Meeting schedule</b>	You will meet for 6 hours per week: Tuesdays, 6 p.m.–9 p.m. Thursdays, alternating daytime and evenings
<b>Tuition</b>	Free
<b>Application deadline</b>	January 6, 2021

### Technical requirements, Support & Application

You will need a computer that is connected to the internet so that you can access Canvas, our online course management system. You can check if your browser is compatible with Canvas by accessing Canvas guides [here](#). We recommend you use Google Chrome or Firefox.

Also, you will need to enable your computer's audio and microphone to participate in live sessions offered through [Zoom Meetings](#).

New to online learning? You can find more information on our [About Online Learning](#) page. We can also provide one-to-one support and equipment loans if needed.

There are 25 spots available. If you or someone you know is interested in applying for the certificate please use this link for applying.

[https://www.sfu.ca/continuing-studies/programs/community-capacity-building-certificate/why-this-program.html?fbclid=IwAR1Lu\\_yA89PkeuxDFFxGcoH6d7\\_MYV4FFZ5NW5vgZv4L5eFzkibXgTCngYU](https://www.sfu.ca/continuing-studies/programs/community-capacity-building-certificate/why-this-program.html?fbclid=IwAR1Lu_yA89PkeuxDFFxGcoH6d7_MYV4FFZ5NW5vgZv4L5eFzkibXgTCngYU)

# Elimin8 Hate

**Connecting with community has never been more important**



[\[vaff.us1.list-manage.com\]](http://vaff.us1.list-manage.com)

WINTER  
2021

# UBC CENTRE for MIGRATION STUDIES

SPEAKER  
SERIES



JAN  
29

**NICHOLAS DE GENOVA**

University of Houston  
Comparative Cultural Studies

Viral Borders

FRIDAY, JANUARY 29, 2021  
11:00-1:30 PM (PST)



FEB  
10

**DENISE L. SPITZER**

UAlberta Public Health  
UOttawa Feminist & Gender Studies

Situating Intersectionality  
in Migrant Health

WEDNESDAY, FEBRUARY 10, 2021  
11:00-1:00 PM (PST)



FEB  
19

**CLAUDIA MOATTI**

University of Southern California  
Université Paris II

On the Road:  
Mobility and Social  
Differentiation

FRIDAY, FEBRUARY 19, 2021  
11:00 AM-12:30 PM (PST)



FEB  
22

**HANNAH ALARIAN**

University of Florida  
Political Science

Local Suffrage Increases  
Citizenship Acquisition:  
Evidence from the  
European Union

MONDAY, FEBRUARY 22, 2021  
12:15-1:30 PM (PST)



FEB  
26

**SUSANNE WESSENDORF**

Coventry University  
Centre for Trust, Peace & Social Relations

Social Exclusion, Symbolic  
Boundaries & Convivial Labour  
in East London's Context of  
Ongoing Migration

FRIDAY, FEBRUARY 26, 2021  
10:00-11:30 AM (PST)



MAR  
4

**NIKHAR GAIKWAD**

Columbia University  
Political Science

The Politics of  
South-South Migration

THURSDAY, MARCH 4, 2021  
12:30-2:00 PM (PST)



MAR  
8

**AUDREY MACKLIN**

University of Toronto  
Munk School of Global Affairs

Re-Settler Society:  
Refugee Sponsorship as  
Canadian Narrative

MONDAY, MARCH 8, 2021  
11:30-1:00 PM (PST)



MAR  
29

**GRACE PEÑA DELGADO**

University of California, Santa Cruz  
History

Mexico's New Slavery:  
A Critique of Neo-  
Abolitionism to Combat  
Human Trafficking

MONDAY, MARCH 29, 2021  
12:00-1:00 PM (PST)



APR  
8

**REGINA RÖNHILD**

Humboldt University of Berlin  
Institute for European Ethnology

Other Europes in  
Moments of  
Post-Otherness

THURSDAY, APRIL 8, 2021  
11:00 AM-12:30 PM (PST)

CO-SPONSORS: UBC Centre for Migration Studies (M) UBC Institute for European Studies (E) UBC Dept. of Classical, Near Eastern & Religious Studies (M) UBC Dept. of Anthropology (M) UBC Dept. of Central, Eastern & Northern European Studies (M)

ALL EVENTS ONLINE. [RSVP @ MIGRATION.UBC.CA/EVENTS](https://migration.ubc.ca/events)

## UBC MIGRATION SPEAKER SERIES SCHEDULE ANNOUNCED FOR TERM 2

[Learn more](#)



Dear members of the IRBCC,

The Refugee Protection Division (RPD) has issued a practice notice which states that it is now scheduling virtual hearings for all refugee protection claims. Importantly, and as discussed during our recent consultations, the practice notice also states that claimants who prefer to attend their hearing at an Immigration and Refugee Board of Canada office can request that the RPD book an on-site hearing.

Should a claimant feel that they do not have access to an appropriate space or the requisite technology for a remote hearing, upon request to the regional registry office, the RPD will make a room and computer with the necessary technology to connect to a virtual hearing available at an IRB office. Counsel for claimants can make this request at the time that a claim is scheduled. Those who wish to make this request afterwards can follow the instructions in their Notice to Appear.

For more information, please consult the Practice Notice on Scheduling Virtual Hearings at the Refugee Protection Division.

I would like to thank those of you who have provided feedback on these initiatives. Your input and support have been valuable, and I look forward to continuing engaging with you to strengthen our mandate.

Please distribute this information within your organization as you deem appropriate.

Thank you  
Roula Eatrudes  
Deputy Chair, Refugee Protection Division

## **IMMIGRATION, REFUGEES & CITIZENSHIP CANADA:**

### **Health-care workers permanent residence pathway:**

Here is the information for the public about the "Health-care workers permanent residence pathway":

<https://www.canada.ca/en/immigration-refugees-citizenship/services/refugees/healthcare-workers-permanent-residence.html>

This section contains policy, procedures and guidance used by IRCC staff. It is posted on the department's website as a courtesy to stakeholders:

<https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/non-economic-classes/healthcare-pathway.html>



## IRB Announcement Annonce de la CISR

Dear stakeholders,

On December 9, 2020, the Government of Canada [announced](#) that, starting December 14, 2020, it will be accepting applications for permanent residence from pending and unsuccessful refugee claimants who worked in Canada's health care sector and provided direct care to patients during the COVID-19 pandemic.

To support this special measure, we have issued a [practice notice](#) which sets out how the Refugee Protection Division (RPD) and the Refugee Appeal Division (RAD) will proceed with refugee claims and appeals for those applying under this special measure.

Essentially, upon notification by Immigration, Refugees, and Citizenship Canada (IRCC) that a refugee claimant or appellant has made an application under this special measure, the RPD or RAD will put a hold on the claim or appeal, pending the outcome of the application. This includes claims and appeals that were returned by the RAD or the Federal Court for redetermination. It does not include claims where a hearing had started and substantive evidence was accepted at the RPD, nor appeals where, in the discretion of the RAD, substantive work has begun on the appeal. Those claims and appeals will continue, and a decision will be issued. For more detailed information, please consult the [Practice Notice: RPD and RAD processing for individuals applying under government of Canada public policies](#).

Should a refugee claimant or appellant's application for this special measure be unsuccessful, the IRB will ensure that the processing of their claim or appeal is actioned in a timely manner.

The IRB is proceeding in this manner so that applicants do not have to pursue two simultaneous processes, and to avoid duplication and inefficient use of Asylum system resources.

Please distribute this information within your respective organizations as you deem appropriate.

Thank you

Roula Eatrides  
DC, Refugee Protection Division

Paula Thompson  
DC, Refugee Appeal Division

Good news!

Vancity has added a new batch of translated supports for our communities. We have added **Farsi, Arabic and Spanish** to the list.

The translated supports are for the most current federal government benefits: CRB, CRCB and CRSB. All the supports have a video component showing how to open a CRA MyAccount. A poster with links is attached and here is the direct link: [https://www.vancity.com/SharedContent/documents/Covid\\_support/Vancity\\_Fact-Sheet\\_Covid\\_Government\\_Benefits\\_Central.pdf](https://www.vancity.com/SharedContent/documents/Covid_support/Vancity_Fact-Sheet_Covid_Government_Benefits_Central.pdf)

### Vancity Government Relations and Public Affairs department request to MAP agencies:

- *Do you know any newcomers that need these resources, who would be willing to connect with us to hear about their experience during the pandemic?*
- *Do you have any insights into the need for translated resources in the communities that they work with?*
- *Do you have a staff member who might be willing to speak to any media requests we might get to not only elevate their own work, but also to animate the translation project with the story of their community?*

Please send responses to Selin Oguz at [selin.oguz@vancity.com](mailto:selin.oguz@vancity.com)

## COVID-19 emergency benefits for residents of Canada

Vancity, working in partnership with Bao Ve Collective and the Hua Foundation, has developed step-by-step guides to support those who might otherwise face language barriers in applying for government aid.

People affected by the COVID-19 pandemic are eligible for income support and business loans made available through the government.

### Has your income been impacted by COVID-19?

Find out what programs exist and whether you are eligible in the following languages:

Arabic

Farsi/Persian

Chinese (Simplified)

Chinese (Traditional)

Punjabi

Spanish

Tagalog

Vietnamese

Make Good Money (TM), Good Money (TM) and enviro (TM) are trademarks of Vancouver City Savings Credit Union.

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Please find the 65 page guide attached also

# Alone in Canada: 21 ways to make it better

*A self-help guide for single newcomers*



**camh**  
Centre for Addiction and Mental Health  
Centre de recherche et de soins de santé mentale  
A Pan American Health Organization /  
World Health Organization Collaborating Centre

Ontario's and  
Quebec's  
Mental Health Services

Canada

# Are you alone? Do you know someone who is alone?

## BURNABY COMMUNITY RESOURCES

### COVID-19 TESTING AND INFORMATION FOR BURNABY?

**CALL: 604-527-4856**  
Burnaby Primary Care Network  
[www.burnabycoronavirus.com](http://www.burnabycoronavirus.com)

### HELP WITH FREE FOOD, GROCERY SHOPPING OR PRESCRIPTION DELIVERY?

**CALL: 604-431-0400**  
Burnaby Neighbourhood House  
[www.burnabynh.ca](http://www.burnabynh.ca)

### HELP TO DEAL WITH YOUR WORRIES OR CONCERNS (MENTAL HEALTH)?

**CALL: 604-951-8855**  
Fraser Health Crisis Line  
[www.options.bc.ca/program/fraser-health-crisis-line](http://www.options.bc.ca/program/fraser-health-crisis-line)

### HELP WITH YOUR RENT PAYMENT?

**CALL: 604-526-2522**  
Burnaby Rent Bank  
[www.purposesociety.org](http://www.purposesociety.org)

### CONCERNS ABOUT BEING EVICTED?

**CALL: 604-255-0546**  
Tenants Resource and Advisory Centre (TRAC)  
[www.tenants.bc.ca](http://www.tenants.bc.ca)

### HELP TO FIND EMERGENCY SHELTER?

**CALL: 2-1-1**  
[www.bc211.ca](http://www.bc211.ca)

### HELP WITH ALCOHOL AND DRUGS?

**CALL: 604-660-9382**  
Alcohol and Drug Information and Referral Service  
[www.healthlinkbc.ca/mental-health-substance-use/resources/adirs](http://www.healthlinkbc.ca/mental-health-substance-use/resources/adirs)

### HELP BECAUSE YOU ARE BEING ABUSED OR IN CRISIS?

- SENIORS ABUSE AND INFORMATION  
**CALL: 604-437-1940**
- VICTIMS OF CRIME  
**CALL: 1-800-563-0808**
- BATTERED WOMEN'S CRISIS LINE  
**CALL: 604-687-1867**
- HELPLINE FOR CHILDREN  
**CALL: 604-310-1234**
- WAVAW RAPE CRISIS LINE  
**CALL: 604-255-6344**
- CULTURALLY AWARE CRISIS SUPPORT LINE FOR INDIGENOUS PEOPLE  
**CALL: 1-800-588-8717**

### CONCERNS ABOUT SUICIDE?

**CALL: 1-800-784-2433**  
[www.crisiscentre.bc.ca](http://www.crisiscentre.bc.ca)

### HAVE YOU FACED OR WITNESSED DISCRIMINATION OR RACISM?

- IF YOU ARE THREATENED OR HURT -  
**CALL: 9-1-1**
- REPORT INCIDENTS AT BURNABY TOGETHER – COALITION AGAINST RACISM AND HATE AT:  
[www.surveymonkey.com/r/BurnabyTogetherIncidentReportForm](http://www.surveymonkey.com/r/BurnabyTogetherIncidentReportForm)

### LGBTQIA2S+ RESOURCES AND SUPPORTS?

**CALL: 604-684-6869**  
Prideline  
**CALL: 1-877-330-6366**  
Trans Lifeline's Peer Support Hotline

### HEALTH INFORMATION – TALK TO A NURSE, PHARMACIST, DIETICIAN?

**CALL: 8-1-1**  
[www.healthlinkbc.ca](http://www.healthlinkbc.ca)

### HELP TO FIND A DOCTOR?

**CALL: 604-430-9271**  
Burnaby Division of Family Practice  
[www.divisionsbc.ca/burnaby](http://www.divisionsbc.ca/burnaby)

### HELP WITH HOME HEALTH SERVICES?

**CALL: 1-855-412-2121**  
Fraser Health Home Health Service Line  
[www.fraserhealth.ca](http://www.fraserhealth.ca)

### HELP WITH DEMENTIA?

Alzheimer's Society

- ENGLISH:  
**CALL: 1-800-936-6033**
- CANTONESE AND MANDARIN:  
**CALL: 1-833-674-5007**
- PUNJABI:  
**CALL: 1-833-674-5003**  
[www.alzheimer.ca](http://www.alzheimer.ca)

### HELP WITH TRANSLATION OR TO GET INFORMATION IN YOUR LANGUAGE?

**CALL: 2-1-1**  
and say the name of your language  
[www.bc211.ca](http://www.bc211.ca)

### HELP TO FIND OTHER SOCIAL SERVICES?

**CALL: 2-1-1**  
[www.bc211.ca](http://www.bc211.ca)

### HELP WITH GETTING OR USING A COMPUTER AND THE INTERNET?

**CALL: 604-436-5400**  
Burnaby Public Library  
[www.bpl.bc.ca/contact-us](http://www.bpl.bc.ca/contact-us)

Information from Burnaby re:  
assistance for those on their own  
needing assistance

POSTER ATTACHED ALSO

## Employment Opportunity at Mount Pleasant Family Centre Society

### Child and Family Settlement Worker- Maternity Leave Position

Mount Pleasant Family Centre Society's Circles of Care and Connection Program provides intensive early childhood and family focused settlement and developmental support to young refugee children (0-6 years old) and their parents/caregivers that lead to the successful integration into Canadian life.

The Child and Family Settlement Worker (CFSW) is responsible for assisting refugee families with children aged 0-6 to access resources and integrate into their neighbourhoods. Based on the assessed needs of clients, the CFSW provides culturally appropriate ECD, family support and settlement services. The CFSW plays a key role in creating and implementing family settlement and early learning plans.

For more details see the full job description and application procedure attached.



#### **Theresa Tang**

Program Manager

Circles of Care and Connection  
Early Years Refugee Program

2610 Victoria Drive, Vancouver, BC V5N 4L2

Office: 778-372-6552

Cell: 236-788-3551

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Website: [www.mpfamilycentre.ca](http://www.mpfamilycentre.ca)

I would like to acknowledge that we are gathering in unceded Coast Salish territory, represented today by the Musqueam, Squamish and Tsleil-Waututh Nations. They have been custodians of this land for thousands of years and I would like to pay my respect to the elders both past and present.

Hello,

Below is an invitation to complete a short questionnaire on diversity amongst board members of charity and non-profit organizations. This crowdsourcing initiative is conducted by **Statistics Canada**. **We encourage anyone involved in the governance of a non-profit or charitable organization to participate.**

**Invitation from Statistics Canada:**

The objective of this crowdsourcing initiative is to understand who serves on the boards of charity and non-profit organizations. In addition to collecting information about the diversity of board members, we explore topics such as what organizations do, who they serve, and where they are located. This information will help non-profits and charities better understand how their board compares to those of similar organizations.

**Your participation is important: Your voice matters**

We want to hear from you, whether you sit on a board of directors or are involved in the governance of charities or non-profits.

Please take a few minutes to complete the questionnaire and feel free to forward this email to your peers—the more people participate, the better the data.

**Participating is easy and secure**

Select the following link to participate: <https://www.statcan.gc.ca/diversity-questionnaire>.

This data collection is conducted under the authority of the *Statistics Act*, which ensures that the information you provide will be kept confidential, and used only for statistical and research purposes.

**For general enquiries and technical assistance**

Contact us Monday to Friday (except holidays), from 8:00 a.m. to 7:00 p.m. (Eastern Time):

•1-877-949-9492 (TTY: 1-800-363-7629\*)

•[infostats@canada.ca](mailto:infostats@canada.ca)

**For more information about the data collection:**

•<https://www.statcan.gc.ca/diversity>

Thank you,

Sylvie Cyr  
Director, Collection Planning and Research Division  
**Statistics Canada**