



**MAP** Multi-Agency  
Partnership BC  
*Working Together for Refugee Claimants*

# MAP Member Agency News

MAP Bulletin # 58

October 21, 2020

**Dear MAP members,**

How are you doing? That's a common question nowadays and one that MAP wants to focus on during the pandemic and the unrest caused by overt and covert racism – providing support through online MAP meetings, information and a friendly check in. We will keep you up to date with any changes to refugee claimant services as they happen - and ask if you have information that you would like to share with MAP that you let us know at [info@mapbc.org](mailto:info@mapbc.org)

## **NEWS!!**

- Please NOTE: MAP Meeting tomorrow starts at 9:30 am – please login a few minutes ahead so we can start on time. Thanks!

If you haven't yet please Register at:

<https://us02web.zoom.us/meeting/register/tZAvc-mrpj8oG9PFPigPXpHtEBbSFMp8AF-F>

- Hands on demo of how to use the new MAP website search tool
- Presentation on Employment Programs for refugee claimants and tips for the inevitable 'Canadian experience' questions among others
- Regular update from CBSA re Alternatives to Detention program and the Immigration Holding Center

and all the other regular goodies! See you there

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**Thank you** for all you are doing to support vulnerable refugee claimants - especially during these unprecedented times. Stay safe and well - and let's not let social distancing be a barrier to the folks we serve.

Jenny Lam and Richard Belcham, - and the other Jenny!

# News highlights:

## Refugee claimant – related articles from Canada and around the world

October 21, 2020

Please see a list of interesting articles gathered by MAP from across Canada and globally ([PDF attached](#))

*Thanks to Journey Home Volunteer **Barry Growe** for his research and compilation*

- **Canadian government asks court to keep Canada-US pact intact to prevent ‘influx of refugee claimants’**  
The Standard
- **Canadians becoming more accepting of immigrants and refugees, despite pandemic, survey suggests**  
Globe and Mail
- **BC immigration society welcoming refugees again after Covid-19 shut borders**  
CBC News
- **‘A Scandal to Me’: Ottawa emergency shelter**  
Ottawa Citizen
- **‘Call out the lies’: UK charities hit back over bids to blame refugees for housing crisis**  
The Guardian

The next [READY Tour](#) will take place on **Wednesday November 4th, from 9:15-11:30am** and will be online on the Microsoft Teams platform.

Interpreters are available.

Please submit referrals through [www.refugeeclaim.ca](http://www.refugeeclaim.ca), or by emailing Sophia Underhill directly at [ready@refugeeclaim.ca](mailto:ready@refugeeclaim.ca). READY Tours

If you are a service provider and have never attended a READY Tour or would like to see how the online READY Tours are working, let me know! There are spots available to observe READY Tours."

Sophia Underhill  
Accessing Refugee Protection Coordinator  
M 604.328.3132  
T 604.255.9691

Also attached as a poster



## GRUPO PARA FAMILIAS LATINAS

Técnicas para Combatir el Estrés en Familia durante el COVID-19



¿Cuándo?

**El último Jueves de cada mes**

¿A Qué hora?

**10 am - 11:30 am**

¿Dónde?

**Via ZOOM**

¿Preguntas?

Comunicate al  
(778) 372-6593  
O

[Rosa.sev@vch.ca](mailto:Rosa.sev@vch.ca)

[matias.hacker@vast-vancouver.ca](mailto:matias.hacker@vast-vancouver.ca)

para recibir el **meeting ID** y unirte al grupo



Overcoming isolation together, one cup at a time!



# Intercultural Tea Time

CROSS CULTURAL LEARNING  
MEET AND CONNECT

We welcome newcomer women to connect and join us for tea and conversations

## October 2020 meetings

In Person:

Wednesday, Oct 14  
Trout Lake Park  
(3300 Victoria Drive)  
from 1-2:30 pm

Online:

Wednesday, Oct 7, 21 & 28  
from 1 -2 pm  
A Zoom link will be sent after registration

Register: Sign up by emailing [trixie@flavoursofhope.com](mailto:trixie@flavoursofhope.com)



# Healthy Cooking Together

Get inspired with healthy, fast and affordable meals!

Learn new cooking skills and cultural dishes from newcomer women



ONLINE COOKING AND  
STORYTELLING SESSIONS

2 times a month

Upcoming sessions:  
October 12 and 26  
from 5 to 6pm

A recipe and zoom link will be sent after registration

Register: Sign up by emailing [trixie@flavoursofhope.com](mailto:trixie@flavoursofhope.com)



**Aslam Bulbulia, Steve Tornes, and Mohamed Zaqout** are developing a for-profit co-op, focused on fostering justice and belonging through safer, inclusive, and more diverse work environments. This is a project by Solid State Communities Industries (<https://solidstate.coop/>). We are searching for 1-2 more new members.

The information provided also attached to this bulletin

For those interested, please send resume and letter of interest to: [aslam@solidstate.coop](mailto:aslam@solidstate.coop) by midnight on 26 Oct, 2020. Interviews will be conducted from 27-30 Oct with successful applicants joining as of 2 Nov. This co-op is based in Surrey and preference is given to Surrey residents, however anyone interested, should apply.

One of our goals for this Co-op is to increase access for refugees and BIPOC to employment and mentorship along with joining higher management.

Please feel free to reach out if you have any questions.  
[mfzaqout@gmail.com](mailto:mfzaqout@gmail.com)

## Also attached

### Join our new co-op!

Are you interested in fostering justice and belonging through safer, inclusive, and more diverse work environments? Come join our for-profit co-op, a project of Solid State Industries, that will do this by working with organizations and individuals. We will conduct long-term demographic research, manage organizational change processes, and provide career support for marginalized employees, to create an environment where differences are valued through a culture of care.

#### Things we are looking for:

- A collaborative attitude
- Awesome to be around
- Lived experience with marginality
- Able to take initiative
- Comfortable with emergence and complexity
- Able to acknowledge the joy in anti-oppression work
- Available for a minimum of 8-10 hours per week at this stage

#### Bonus skills/interests:

- Data analysis
- Developmental evaluation
- Facilitation
- Organizational changes
- Career development/coaching
- Program management

#### What is a co-op?

Worker co-operatives are businesses that are owned and democratically controlled by its members. Learn more about co-ops in BC [here](#).

#### What is Solid State Industries?

Solid State was established in 2016 in Surrey, BC, to address the endemic economic immobilities of racialized young migrants, and the paucity of jobs, skills training and support readily available. With support from mentors, advisors, and community partners, young people obtain training and skills leading to stable, long-term economic growth, in particular through the formation of new co-operatives. Young people are introduced to different business models, and encouraged to consider co-operatives as an effective and durable way to provide stable employment. Learn more about Solid State Industries [here](#).

During this initial rapid phase of development we are looking for 1-2 team members who will be key to shaping the direction and priorities of the business. We are working on a fast timeline in order to start generating revenue for members as soon as possible. If interested, please send your resume and letter of interest to [aslam@solidstate.coop](mailto:aslam@solidstate.coop) by midnight on 26 Oct, 2020. Interviews will be conducted from 27-30 Oct with successful applicants joining as of 2 Nov. This co-op is based in Surrey and preference is given to Surrey residents.

We acknowledge that Solid State Industries gathers and does its work in a region south of the Fraser River which overlaps with the unceded traditional and ancestral lands of the Kwantlen, Musqueam, Katzie, Semiahmoo, Tsawwassen, Qayqayt and Kwikwetlem peoples.

## Have you experienced growth as a person while working with refugee populations?

**If you believe your work supporting them has had a positive impact on your personal well-being, you are invited to participate in a study exploring this experience.**

This thesis project explores the positive impacts of trauma work on your well-being while you work with the refugee populations.

Participants will be asked to engage in two online interviews (approximately 1½ to 2 hours) with the researcher. To thank you for your time, each participant will receive \$25 worth of gift cards.

To share your experience or learn more,  
please email Victor at  
[resilient.narrative@gmail.com](mailto:resilient.narrative@gmail.com)

## SUPPORTING THE SUPPORTER: EXPLORING WELL-BEING IN THE FACE OF VICARIOUS TRAUMA

### Highlights of Victor's research thesis.

1. I want to contribute to the search for untold stories among service providers who work with diverse refugee populations who have lived through trauma (e.g. Settlement service programs, Refugee Claimants Legal Clinic, Social work sector, etc.) who have received little attention and whose roles are important in today's world. I designed a collaborative community-based qualitative research that explores the positive effects of trauma work ("vicarious posttraumatic growth/vicarious resilience"). The primary idea is "supporting the supporters," to raise awareness for the alternative, positive narrative to vicarious traumatization narrative (a.k.a burnout/compassion fatigue) so that we can help sustain service providers who support the refugees/immigrants with a longer, more fulfilling career trajectory.
2. I am looking for participants who have 2+ years of experience providing professional settlement services to refugees. It is desired that one needs to be working with this population and offering either in-depth emotional support or some form of counselling. Exact criteria for recruitment will be available to management upon request.
3. In appreciation for the time they are volunteering to participate in this project, staff who choose to participate will receive gift cards from various sponsors.
4. I'm hoping to find **approximately 6-8 participants** who qualify for this project. There will be two interviews for each participant. Both interviews could last between 1½ to 2 hours, **all online** platform using Zoom





**5. Implications of research:** Professional development for the workers in this sector. Because refugees experienced a wide range of traumatic events and other settlement-related challenges, that impacts the work environment for everyone working with refugees to help them face many challenges. Therefore, people who work with refugees themselves face excessive workloads, burnout, vicarious trauma, shifting policy decisions. The implication of this research is to support settlement practitioners/case managers by listening to their narratives of successes and challenges, raise further awareness of the work they do within the research community, and support the refugees and refugee claimants in receiving quality services and support

**6. Timeline:** 1) Timeline for recruitment- If your agency decides to participate, then I will be ready to recruit participants in the period somewhere between the end of September and October.

2) Timeline for interviewing- For each person who chooses to participate in this project, I will set up a schedule for their involvement with the interviewing process, which will take approximately 4 -6 weeks.

**7. Research Question:** In what ways do settlement workers personally flourish as they work with refugees? How do settlement workers explore/understand/describe the positive impacts of their work differently than other helping practitioners?

8. I am seeking cooperation from your agency to recruit participants from the agency staff. For example, I am happy to provide posters, which can be placed in the workplace. I would also be happy to send an email invitation, which could be circulated to staff.

**Victor Lee, MA student, BSW, RSW**

Tel: 778-859-6650

Working with gratitude on the unceded traditional and ancestral lands of the Kwantlen, Musqueam, Katzie, Semiahmoo, and Tsawwassen peoples.

# CCR Fall Consultation: Registration is open!



We are really pleased to announce that the registration for our Fall Virtual Consultation is now open!

Event platform: **Pheedloop**

The registration button below will take you straight to the registration page, but do not hesitate to explore the other sections as you will find a lot of information about our event: a welcome, the fees, the sessions (with descriptions), about the CCR, bilingualism promotion, etc.

Please note that we will be updating the event site as soon as we have confirmation from speakers with more detailed information.

## Registration Process

We have created a tips and tricks section on the registration page, and we ask that you take a couple of minutes to read it. But for now, here are two tips:

- someone other than the person attending the event can complete the registration (e.g. Office Manager, Accountant...) - the form will ask them to identify each participant (called "ticket" owner) when selecting the tickets;

- you can do group registration. For 10 or more participants, the price for members is reduced from \$75/person to \$50/person.

If you have any trouble or questions about this process, please email [consultation@ccrweb.ca](mailto:consultation@ccrweb.ca).

[REGISTER](#)

## Virtual event portal

Each ticket grants access to the virtual event portal (like a user account). This portal is unique to each participant and will be the place where you will need to log on to, to access the live sessions, to network...

If payment was made by credit card, you will receive the login details to this portal in your confirmation email.

If you chose another payment method, you will need to wait until your payment has been received and processed to receive these details by email.

When you have your login details, please take a moment to visit your portal and set up your participant's profile.

If you have any questions about your virtual event portal, please do not hesitate to email Alice at [aalpereyre@ccrweb.ca](mailto:aalpereyre@ccrweb.ca).

MAP (Multi-Agency Partnership) Bulletin October 21, 2020

## General Employment Opportunities:

There are a number of job opportunities available this week – all information has been posted individually attached to this bulletin:

### **MOSAIC:**

- Manager of Employment Programs, Vancouver location
- Coordinator, Employment Programs, Multiple Locations
- Employment Services Advisor, Employment Programs, Multiple locations
- Program Assistant, Employment Programs, Multiple locations

### **Burnaby Family Life:**

- Accounting Assistant

### **Burnaby Family Life (Montecito Child Care Centre)**

- 3 early Childhood Educators
- Early Childhood Educator Assistant

### **Umbrella Multicultural Health Coop:**

- Administrative Assistant (temporary contract)

### **Simon Fraser University:**

- Personnel Advisor

## BC Multiculturalism Grants 2020/21 – Now accepting applications (2 pages)

Dear community partners

The Ministry of Tourism, Arts and Culture is pleased to advise you that it is currently accepting applications for the **Multiculturalism Grant** program. The application period is open now through to November 30, 2020.

Registered non-profit and charitable organizations, as well as other public and private sector organizations working in partnership with a non-profit society, are invited to apply for grants to support activities across the Province that build intercultural interaction, trust and understanding, or challenge racism, hate and systemic barriers.

The Multiculturalism Grants Program has been adjusted to prioritize projects that address anti-Indigenous, anti-Asian, and anti-Black racism.

The following allocations are available:

- o **BIPOC Larger Grant Stream (\$300,000):**

Eligible organizations led by Black, Indigenous or people of colour (BIPOC) can apply for grants of up to \$10,000 for projects focused on the following priority themes:

§ **Anti-Indigenous Racism** § **Anti-Asian Racism** § **Anti-Black Racism**

- o **Regular Grant Stream (\$500,000):**

Any eligible organization can apply for grants of up to \$5,000 for projects that meet the traditional objectives of the program, with some preferential scoring in 2020/21 for projects focused on the following themes:

§ **BIPOC/LGBTQ2S+ Youth** § **BC150+ Inquiry** § **Resilience and Recovery Initiatives**





Please review the updated 2020-2021 guidelines before you apply at: <https://www2.gov.bc.ca/gov/content/governments/multiculturalism-anti-racism/multiculturalism/multiculturalismgrants> [gov.bc.ca]

**A virtual information session on the Grant program this year is planned on November 10, 2020.**

For more information and to apply for the 2020-2021 BC Multiculturalism Grant, please visit: <https://www2.gov.bc.ca/gov/content/governments/multiculturalism-anti-racism/multiculturalism/multiculturalismgrants> [gov.bc.ca]

**Applications will be accepted until 11:59 pm on November 30, 2020. PLEASE NOTE:** Applications must be submitted via the Ministry website indicated above in order to be considered. The Ministry cannot accept applications received by email, fax or mail.

Multiculturalism Branch - Ministry of Tourism, Arts & Culture / TAC Multiculturalism TAC:EX <[multiculturalism@gov.bc.ca](mailto:multiculturalism@gov.bc.ca)>

**REPEATS:**

# **Vancity, Hua Foundation and Bảo Vệ Collective launch Translated Aid Resources for people and businesses facing barriers to accessing government COVID-19 supports**

Vancity has translated some basic information for the most relatable benefits and they are found here:

[https://www.vancity.com/AboutVancity/News/MediaReleases/TranslationProject\\_Sep2020/](https://www.vancity.com/AboutVancity/News/MediaReleases/TranslationProject_Sep2020/)

(English material:

[https://www.vancity.com/SharedContent/documents/Covid\\_support/Vancity\\_Fact-Sheet\\_Covid\\_Government\\_Benefits\\_English.pdf](https://www.vancity.com/SharedContent/documents/Covid_support/Vancity_Fact-Sheet_Covid_Government_Benefits_English.pdf) )

In the translated works, there will be two links to the videos on how to create a MyAccount with CRA and how to apply for CERB.

**Diana Barry** (she/her/hers)  
Program Manager, Newcomers  
Community Investment  
Vancity  
183 Terminal Avenue, Vancouver, BC V6A 4G2

[diana\\_barry@vancity.com](mailto:diana_barry@vancity.com)

2 PAGES



You are cordially invited to join us at the **MOSAIC Awards Ceremony – October 22, 2020** (6 pm). This year the event will be done virtually over Zoom.

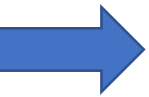
**MOSAIC Awards Ceremony** will be honouring and recognizing newcomer and refugee achievements, Human Rights Award, and much more! MOSAIC is proud to present annually a suite of awards supporting refugee and immigrant youth in pursuing post-secondary education as well as recognizing individuals and organizations who make significant contributions to supporting equity, diversity, and inclusion.

- [Human Rights Award](#)

This award is presented to a person or organization that has made a significant contribution in the field of human rights and ethnic relations.

- [Employer Recognition Award](#)

This award is presented to an employer for leadership and commitment in providing a workplace that supports the principles of multiculturalism and employment equity.



- [\*\*Eyob G. Naizghi Scholarship Award\*\*](#)

This \$5,000 scholarship is awarded to a female refugee for leadership development through education and training.

- [\*\*Dr. Kes Chetty Education Award\*\*](#)

This award is awarded to a MOSAIC client, immigrant or refugee who wants to pursue academic or vocational studies.

- [\*\*Ann & Jo-Ann Sobkow Scholarship Award\*\*](#)

This award is for financial support to refugees 25 years and over for the advancement of their education in a helping profession.

**Event Details:**

**Date :** Thursday, October 22, 2020

**Time:** 6:00 PM - 7:30 PM PDT

- **Location:** Online - a Zoom link will be provided after your registration.

**Please click on the button below to register.**

[reservations](#)





In recognition of October 16<sup>th</sup> World Food Day, we are highlighting the Food Security Program at Frog Hollow Neighbourhood House and all the food heroes who have been working so hard to support the community in this challenging time.

Read our newsletter here: [Frog Hollow This Month-Oct 2020](#)

All my relations,

**Ancel Xiaoyu Zhu (she, her, hers) |**

**Community Development and Administrative Coordinator**

**Save the New Dates!**  
**February 24<sup>th</sup> & 25<sup>th</sup>, 2021**

**BCSIS 2021 PROVINCIAL MEETING**  
**VIRTUAL SUMMIT**

The BCSIS Provincial Meeting will be held as a two-day virtual summit on Wednesday, February 24th & Thursday, February 25<sup>th</sup>, 2021. The meeting agenda will cover a wide range of topics based on service provider needs and interests expressed in the survey AMSSA conducted, and through the guidance of the Meeting Planning Advisory. A virtual summit increases opportunities for participation. There will be topics relevant to all levels, including senior management, supervisors, and front-line staff.

**When and Where**

**Date:** **Wednesday, February 24th & Thursday, February 25th, 2021**

**Time:** **Approximately 9:00 am – 4:00 pm**

**Where:** **Online - Virtual Summit**

Invitations to register and detailed event information will be sent out in the coming weeks. Please share this information with your BCSIS colleagues who will benefit from attending.

We welcome your participation!

Sincerely, Lori Cameron

**Internal/ External Job Posting**  
**Burnaby Family Life (Edmonds LINC Childminding)**

Edmonds LINC Childminding, part of Burnaby Family Life, is looking for a Facility Coordinator. Working with Burnaby School District LINC program providing childminding service for the families attending classes. We provide parenting information, and encourage family engagement in our program and the community.

**Position:** Edmonds LINC Childminding Facility Coordinator

**Location:** 7355 Canada Way Burnaby, BC

**Hours:** 7 hours a day, between 8:30am to 3:30pm Monday to Thursday and 4 hours extra for administration for a total of 32 hours weekly

Program Planned Closure: approximately 3 weeks in spring break, 2 weeks in winter break and 6 weeks in the summer

We follow Burnaby School District LINC Program Calendar

**Wage:** \$19.15 to \$22.32, plus additional \$2.00-dollar wage enhancement. **Benefits:** Eligibility for group benefits upon completion of probation

**Start Date:** As soon as possible

**Required Job Competencies:**

- **Health and Safety:** Implement and maintain licensing and BFL Health and Safety Policies that ensure the health and safety of all clients and staff
- **Child Development:** Plan and implement comprehensive programs that promote each child's social, emotional, cognitive, physical, communicative, creative and cultural development
- **Nurturing:** Guide children's behavior using a range of developmentally appropriate, consistent and positive approaches
- **Supporting Families:** Build, maintain positive and collaborative relationships and identify strengths, needs and interests of child with each family
- **Professional Development:** Develop and implement a personal professional development plan, with achievable and realistic goals and evaluate progress based on them
- **Team work:** Contribute to a work environment where individual differences, strengths and weaknesses are acknowledged and respected, create synergy and model behaviors that motivate and inspire the team, model high ethical standards diligently
- **Administration:** Maintain records of all verbal and written communications with and about families in keeping with legislative, professional and organizational requirements

**Qualifications:**

- Early Childhood Educator certificate and License to practice
- Valid Food Safe Level 1 Certification
- Proof of medical fitness to work with children
- Second language an asset
- Valid Emergency Child Care First Aid Certificate
- Clear Criminal Record
- Minimum 2 years of LINC childcare experience or in multicultural childcare setting